

VWoA Compliance

Subject: IMPORTANT UPDATE -- 3.0L AEM Touareg TDI

Importance: High

From: Schummel, Anthony

Sent: Tuesday, November 07, 2017 12:26 PM

Subject: IMPORTANT UPDATE -- 3.0L AEM Touareg TDI

Importance: High

VW Service Managers,

It has been brought to my attention that not all dealers received an initial shipment of the required campaign labels for the 23V6 and 23V7 AEM for the 3.0L TDI. **If you have checked with your parts department and did not receive the required labels it would be best to hold off on making customer appointments until you have the labels on hand.**

If you do not have labels at this time you can submit a request via email to labelrequest@vw.com however it is possible the request will not be filled as there are very limited quantities available. In that case you will need to await the arrival of a normal shipment. I do not have an e.t.a. for shipment at this time.

Important Reminder #1:

Based on experience with the previously performed TDI AEMs everyone is aware that affixing the incorrect label to a particular vehicle will result in that vehicle having to come back into your shop for a correction to be made and a correction on IN-FORM as well. Please remind your team to be very careful in applying the correct labels to each vehicle – “check twice, apply once”.

There are 2 different Proof of Completion labels and 4 different VECI labels involved in the 23V6 and 23V7. A chart containing this information can be found in both repair circulars. Here is a summary:

23V6

23V6 Proof of Completion (**2013 -2014**) - 7P0 010 023B

23V6 VECI **2013** – 059 010 533BD

23V6 VECI **2014** – 059 010 533BE

23V7

23V7 Proof of Completion (**2015 -2016**) - 7P0 010 023A

23V7 VECI **2015** – 059 010 533BF

23V7 VECI **2016** – 059 010 533BG

Important Reminder #2:

If you have reviewed the 3.0L repair instructions you know that special care must be taken if you have a broken stud at the DPF or SCR Cat flange. **DO NOT USE a hammer, punch, torch, air chisel, air hammer, or any tool other than the recommended press tool in this area of the exhaust system. It is highly likely that the EGT sensor will be damaged by heat, impact, and vibration. Also the DEF line can easily be damaged if using a torch in this situation.**



NOTE
 Due to corrosion, one or more of the mounting studs may break <arrows> when removing the SCR catalytic converter from the Diesel Particulate Filter (DPF) flange. Follow the steps below if one or more studs are broken or damaged.

NOTE

STOP! STOP!

DO NOT use a hammer and punch, heat, air hammer, or other method to remove the studs from the DPF. Consequential damage to the DPF or ancillary components **will NOT be covered** under this action due to damage from heat, impact, or vibration.



- If stud replacement is necessary, use a commercially available clevis pin press, such as an OTC 5057 (shown) or equivalent to press any broken or damaged studs out of the DPF flange.
 - It is advised if one stud breaks that all three studs are pressed out and replaced with the bolts/nuts included in the parts kit.
- Install the replacement bolts and corresponding nuts into the rear DPF flange.

Part Number	Description	Quantity
N 01024713	Replacement Exhaust Bolt	3
N 91130802	Shouldered Hex Nut	3

Important Reminder #3

- ALWAYS** work from the on-line instructions in ServiceNet to ensure you have the latest information. **DO NOT** make printed copies of the AEM circulars.
- ALWAYS** follow the instructions one step at a time. Review the entire procedure before beginning work.
- ALWAYS** remember to follow directions for connecting the scan tool and scan tool power supply, battery charger, etc.
- ALWAYS** keep scan tools up-to-date.

Please take a few minutes to discuss these topics with your Parts, Service, and Warranty Team members. Thank you!

Tony Schummel
 Quality Technical Manager
 Service and Quality Group
 Volkswagen of America, Inc.
 Cell 914-325-0021
anthony.schummel@vw.com
<http://www.vw.com>

Confidentiality Notice: This message (including any attachments) is intended for the individual or entity to which it is addressed. If you are not the named addressee, you are not authorized to read, print, retain, copy, and or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately by e-mail and immediately delete all copies of the message. E-mail transmission cannot be guaranteed to be secure or error free. The sender does not accept any liability for errors or omissions in the contents of this message, or for any malicious software that may be attached to this e-mail or any attachment. To the extent this e-mail expresses an opinion, it is the opinion of the sender only and not of any group to which the sender belongs or to the sender's employer, even if the sender is acting in an official capacity.