

VWoA Compliance

Subject: UPDATED: IMPORTANT! Emission Recall 23V6 & 23V7 3.0L TDI Engine Emissions System Modification - Customer Only (Retail Sold) TDI Vehicles USA ONLY

From: VWoA Dealership Communication

Sent: Wednesday, November 08, 2017 8:21 PM

Subject: UPDATED: IMPORTANT! Emission Recall 23V6 & 23V7 3.0L TDI Engine Emissions System Modification - Customer Only (Retail Sold) TDI Vehicles USA ONLY

Volkswagen Customer Protection Communication

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|-------------------|------------------|----------|---------------------|
| Dealer Principals | General Managers | Sales | Certified Pre-owned |
| Service | Parts | Warranty | Finance & Insurance |

From: Volkswagen Customer Protection

UPDATED: IMPORTANT! Emission Recall 23V6 & 23V7 3.0L TDI Engine Emissions System Modification - Customer Only (Retail Sold) TDI Vehicles USA ONLY

Date: November 08, 2017

Certain Volkswagen dealers did not receive an allocation of labels in advance of the release of Emissions Recalls 23V6 and 23V7, based on information related to initial vehicle assignment.

In the interim, please do not schedule a customer vehicle for service for which you do not have a label in stock.

Affected Volkswagen dealers can expect to receive an allocation of VECI and Recall Completion labels to arrive Friday, November 10, 2017.

Thank you,

Volkswagen Group Customer Protection