



Technical Tip

Topic	00-17-03TT – Various Scan Tool Issues
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Volkswagen
Date	November 10, 2017

Condition

ATTENTION:
THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN AS TITLED. TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.

Various Scan Tool Issues

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except Routan)	1998-2018	All	All	All	All

Technical Background

While performing an ODIS test plan you notice erroneous behavior or problems during diagnosis. This can be an error or glitch within the ODIS software. This condition is not specific to a particular test plan and may include, but is not limited to: information or results during a test plan that do not make sense to what is being performed, adaptations not performing properly, coding procedures not completing, or other various concerns.

Service

Before creating a VTA ticket, we recommend powering down the scan tool completely and start a fresh session of ODIS. Once the new session has been started, perform the test plan that was having issues and note if it will now complete successfully.

Additional Information

Revision History		
Revision Number	Released Date	Reason For Update
2049386/1	11/10/17	Original publication.

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