



Technical Tip

Topic	91-17-06TT – Satellite Radio or GPS Malfunctions, DTCs B10F411, B105413
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Volkswagen
Date	November 17, 2017

Condition

ATTENTION:

THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.

TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.

Satellite Radio or GPS Malfunctions, DTCs B10F411, B105413

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf, GTI, eGolf, Sportwagen, Jetta, Passat, CC, Tiguan, Tiguan LWB, Atlas, Touareg	2015-2018	All	All	All	All

Technical Background

Ensure proper electrical connection prior to antenna replacement.

Service

If during diagnosis of complaints related to malfunctions of the satellite radio or GPS navigation, the testing leads toward replacement of the antenna, first ensure there are no electrical connector issues at the antenna itself (see Figure 1).

If any connection issues exist at the antenna, repair the connection issue and retest before proceeding to antenna replacement. DO NOT replace the antenna before ruling out connection issues.

Satellite radio or GPS navigation complaints may be accompanied by the following DTCs:

DTC	Description
B10F411	Antenna for satellite radio open circuit
B105F13	GPS antenna open circuit

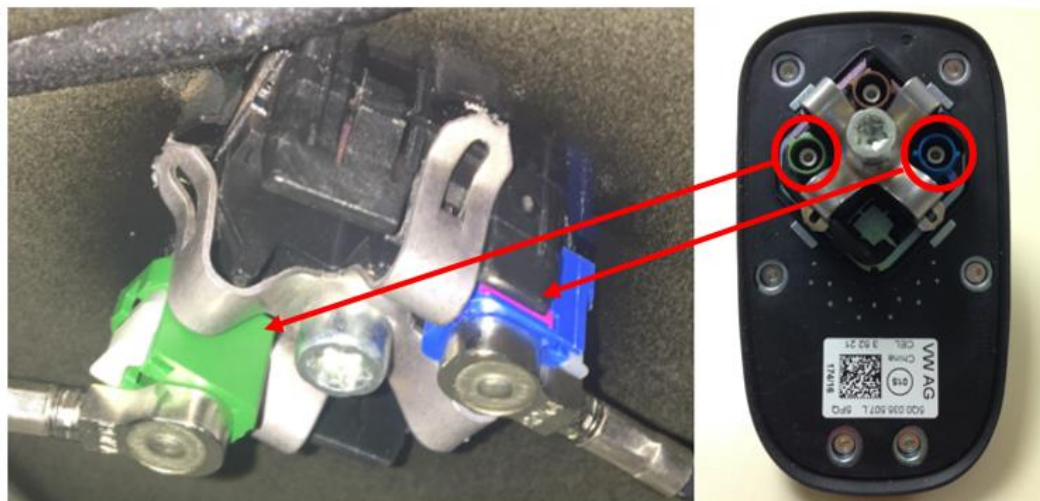


Figure 1

Additional Information

Revision History		
Revision Number	Released Date	Reason For Update
2049470/1	11/17/17	Original publication.

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