



## Technical Tip

<b>Topic</b>	91-17-09TT – MIB2 Functionality at Vehicle Start Up
<b>Market area</b>	United States 444 Volkswagen of America, Inc. (6444)
<b>Brand</b>	Volkswagen
<b>Date</b>	November 24, 2017

## Condition

**ATTENTION:**

**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN AS TITLED.  
TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

### MIB2 Functionality at Vehicle Start Up

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Passat, CC, Beetle, Beetle Convertible, Golf, eGolf, Golf R, GTI, Sportwagen, Alltrack, Atlas, Tiguan, Tiguan LWB	2016-2018	All	All	All	All

## Technical Background

The customer may have a concern of functionality concerns of the infotainment system upon start-up of the vehicle.

## Service

The MIB2 infotainment system may experience concerns if it is not allowed to fully boot up prior to attempt to utilize it's functions. These can include but are not limited to:

1. Reverse camera inoperative.
2. App connect not functioning properly.
3. The infotainment system not fully booting. i.e. the customer starts the vehicle and immediately places the shifter into reverse while the infotainment system is still on the welcome screen, or connects their device to the vehicle's USB port before starting the vehicle.

**Solution:** Inform the customer to allow the infotainment system to fully boot before attempting to connect any devices, placing the vehicle into reverse, or other infotainment functions.



## Additional Information

<b>Revision History</b>		
<b>Revision Number</b>	<b>Released Date</b>	<b>Reason For Update</b>
2049568/1	11/24/17	Original publication.

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