



Volkswagen

# Warranty Information

**Policies and Procedures Bulletin**

**Number: VWP-17-16**

**Subject: Coding Instructions for One-Time Only Fuel Fill after Emissions Recall 23V6 or 23V7 is Performed on 3.0L TDI Gen 2.1 or Gen 2.2 Touareg Vehicles**

**Date: Nov. 13, 2017**

This document modifies the Volkswagen Warranty Policies and Procedures Manual.

As a courtesy, customer's vehicles are to be returned to them with a full tank of fuel after Emissions Recall 23V6 (MY 13-14 Touareg 3.0L TDI Gen 2.1) or 23V7 (MY 15-16 Touareg 3.0L TDI Gen 2.2) is performed.

To claim reimbursement for this one-time only fuel fill, follow the instructions below:

Claim Entry Instructions	
Claim Type	1SP
Service Number	2301
Damage Code	0055
Part Manufacturer Code	444
Outside Labor Operation	A0000000 (select as causal)
Fuel Amount	Amount stated on receipt. Submit the receipt to Doc-IT on WISE upon SAGA claim entry.

## Questions

For any questions regarding this bulletin, please contact the Warranty Helpline at 1-866-306-8447 or [warranty.helpline@vw.com](mailto:warranty.helpline@vw.com).