

Subject

Vehicle No Start, Steering Lock Engaged

Market

USA

Service Category

Steering

Section

Steering Column

Applicability

Toyota Models with Smart Key without LED

APPLICABLE VEHICLES

2012-2014	Camry	2012-2014	Prius
2013-2014	Avalon	2013-2014	Avalon HV
2012-2014	Prius PHV	2012-2014	Prius V
2012-2014	Prius C	2012-2014	Camry HV

CONDITION

The vehicle will not start or ready-on and the steering wheel lock is engaged so that the steering wheel may only be turned very little from side-to-side.

HINT: The above listed vehicles are not equipped with an LED indicator on the "ENGINE START STOP" or "POWER" switch, and instead will display a message reading "Steering Lock Engaged" in the event that the steering lock actuator is unable to disengage from the steering column.

If the operator attempts to ready-on or start the vehicle while there is tension on the steering lock actuator, it will not be able to fully disengage when the "ENGINE START STOP" or "POWER" switch is depressed. This condition will cause the vehicle message center to display the "Steering Lock Engaged" error message and the vehicle will fail to ready-on or start.

RECOMMENDATIONS

Gently move the steering wheel from side-to-side to relax tension on the steering lock actuator. Once the steering lock actuator is free to disengage, the vehicle will be able to successfully ready-on.

Additional information may be found in the vehicle owner's manual.

LINK REFERENCES

This Tech Tip does not contain any link references.