





Lexus Division
Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

**Certain 2011 and 2012 MY CT 200h Vehicles
Exhaust Gas Control Actuator Replacement
LIMITED TIME OFFER FOLLOW-UP NOTICE**

Dear Lexus Owner:

At Lexus, we are dedicated to providing vehicles of outstanding quality and value. As part of our continual efforts to meet your product expectations, Lexus would like to announce a Limited Service Campaign Program, which includes your vehicle. Our records indicate that you own a vehicle that has not yet had this condition corrected.

What is the condition?

On certain 2011 and 2012 model year CT 200h vehicles, there is a possibility that the exhaust gas control actuator may develop a coolant leak. If a coolant leak occurs, the Water Temp Indicator Lamp () and Check Engine Lamp () will illuminate.

If the above warning lamps illuminate, please pull over, and contact an authorized Lexus dealer for diagnosis and repair. Continued operation of the vehicle with insufficient levels of coolant will cause the engine to overheat.

What is included in this Limited Service Campaign?

Before you are inconvenienced, any authorized Lexus dealer will replace the Exhaust Gas Control Actuator at **NO CHARGE** to you for a limited time. ***This program will be offered until May 31, 2015,*** and will only be available at an authorized Lexus dealer.

All terms of your New Vehicle Limited Warranty will remain intact regardless of whether or not you take advantage of this Limited Service Campaign. Additional details on your vehicle's New Vehicle Limited Warranty coverage can be found in your Owner's Warranty and Service Guide booklet.

How do you take advantage of this Limited Service Campaign?

Please contact your authorized Lexus dealer as soon as possible to make an appointment to have the exhaust gas control actuator replaced before May 31, 2015. The repair will take approximately 5 hours; however, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

If your vehicle is covered by this Limited Service Campaign you do not need an owner letter to have this campaign completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, please go to www.lexus.com/owners. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

- Your local Lexus dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- You can find additional information and locate a Lexus dealer in your area by going online and visiting www.lexus.com/recall.
- Additional information is also available by contacting the Lexus Customer Assistance Center at 1-800-255-3987 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.

If you are a vehicle lessor, please assist us by forwarding this notice to the lessee.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Sincerely,

Lexus Division
TOYOTA MOTOR SALES, U.S.A., INC.