T-SB-0026-12

Rev2

January 24, 2012



Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)

Service Category

Audio/Visual/Telematics

Section

Navigation/Multi Info Display

Market USA



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2012	4Runner, Camry,		
	Camry HV, Corolla,		
	Prius, Prius C, Prius		
	PHV, Prius V, RAV4,		
	Tacoma		
2013	4Runner, Avalon,		
	Camry, Camry HV,		-
	Corolla, Highlander,		
	Highlander HV, Prius,		İ
	Prius C, Prius PHV,		- 1
	Prius V, RAV4,		
	Tacoma, Venza		1

REVISION NOTICE

January 16, 2013 Rev2:

- Applicability has been updated to include 2013 model year vehicles.
- · Software Version has been updated.

June 28, 2012 Rev1:

- Applicability has been updated to include 2013 model year Venza vehicles.
- SST part number has been updated.
- Repair Procedure has been updated.

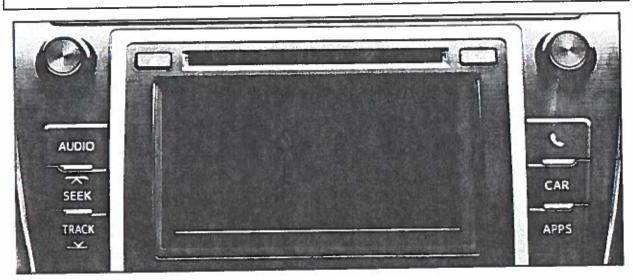
Any previous printed versions of this service bulletin should be discarded.

Introduction

Use the following procedures to check and/or update the software version of Entune/Navigation for Non-HDD Type units.

NOTE

- Non-HDD Type Navigation units have a CD slot visible on the front of the radio.
- HDD Type Navigation units have a tilt-open navigation screen and CD slot behind the screen.



Required Tools & Equipment

04004 105/00 424	SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
	Firmware Update USB Drive*	01004-HBEKR-13A	1

^{*} Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

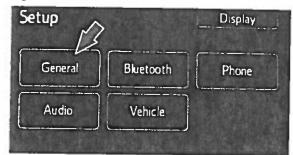
Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2	
N/A	Not Applicable to Warranty		<u> </u>	-	_	

Software Version Check Procedure

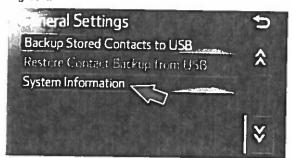
- 1. Press the "Setup" button.
- 2. In Setup menu press "General".

Figure 1.



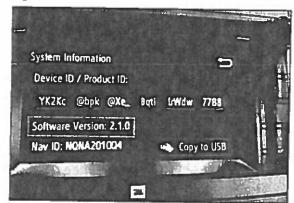
3. In the General Settings menu scroll down and press "System Information".

Figure 2.



4. In the System Information menu the Software Version information is displayed (eg., 1.7.X, 1.8.4, 2.1.0).

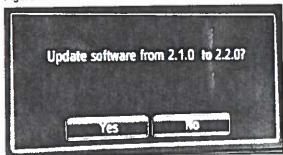
Figure 3.



Software Update Procedure

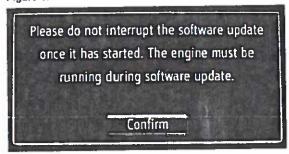
- 1. Start the vehicle or put hybrid system in Ready ON mode.
- 2. Turn on the Radio.
- 3. Press the "Apps" button (the system will switch to the Apps main page).
- 4. Install USB Drive into vehicle's USB slot (there will be a short pause while the software version is read).
- An "Update software from X.X.X to 2.2.0?" message will be displayed.

Figure 4.



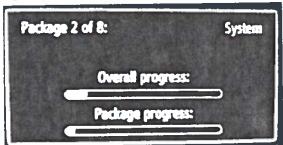
- 6. Press "Yes".
- 7. A "Please do not interrupt the software update once it has started. The engine must be running during software update." message will be displayed.

Figure 5.



- 8. Press "Confirm" (the engine must be running or hybrid system in Ready ON mode during software update).
- 9. The Software update will begin and the screen will show a "Package 1 of 8" message, and continue through 8 of 8. It will take approximately 5 minutes for the update to complete.

Figure 6.



Software Update Procedure (Continued)

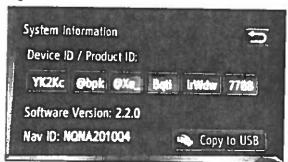
10. When finished, a "Software update complete" message is displayed.

Software update complete.

Remove the USB stick to activate new software.

- 11. Remove the USB Drive.
- 12. Turn the vehicle OFF.
- 13. Confirm the software version was updated by performing the Software Version Check Procedure.

Figure 8.



(4)