



Subject:

Unintended Airbag Deployment or Other SRS Performance Concerns

Market:

USA

Service Category:

Vehicle Interior

Section:

Supplemental Restraint Systems

Applicability:

All Lexus vehicles equipped w/airbags

APPLICABLE VEHICLES

1990-2000	LS400	2010-2013	IS250C
1992-2003	ES300	2002-2010	SC430
2008-2013	LS600H	2012	LFA
1990-1991	ES250	1993-2006	GS300
2006-2013	IS250	2006-2008	RX400H
2001-2005	IS300	1992-2000	SC300
2008-2011	GS460	2007-2011, 2013	GS450H
1999-2003	RX300	1998-2000	GS400
1991-2000	SC400	2010-2012	HS250H
2013	ES300H	2004-2006	ES330
2007-2013	ES350	2007-2013	LS460
2003-2009	GX470	2010-2013	GX460
1998-2007	LX470	2010-2013	RX450H
1996-1997	LX450	2007-2011, 2013	GS350
2011-2013	CT200H	2006-2013	IS350
2007-2013	RX350	2004-2006	RX330
2001-2007	GS430	2010-2013	IS350C
2001-2006	LS430	2008-2013	IS F
2008-2011, 2013	LX570		

CONDITION

Lexus vehicles are equipped with Supplemental Restraint Systems (SRS), including various airbags and in some models, seat belt pre-tensioners, to help reduce the risk of injury in a collision. If a customer expresses any concerns that the SRS airbags or pre-tensioner devices did not perform as expected (including an unintended deployment event), please follow the steps in the recommendations section below.

RECOMMENDATIONS

1. Open a Repair Order for any vehicle with an SRS performance concern.
2. Record specific details from the customer on the operating conditions when the concern occurred in the Repair Order.
3. Perform a Techstream HealthCheck and record any stored Diagnostic Trouble Codes.
4. Open a Technical Assistance case (TAS) with all relevant details and call for diagnostic support.

LINK REFERENCES

This Tech Tip does not contain any link references.