


TOYOTA

PRODUCT SUPPORT DIVISION

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 Action
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 Information

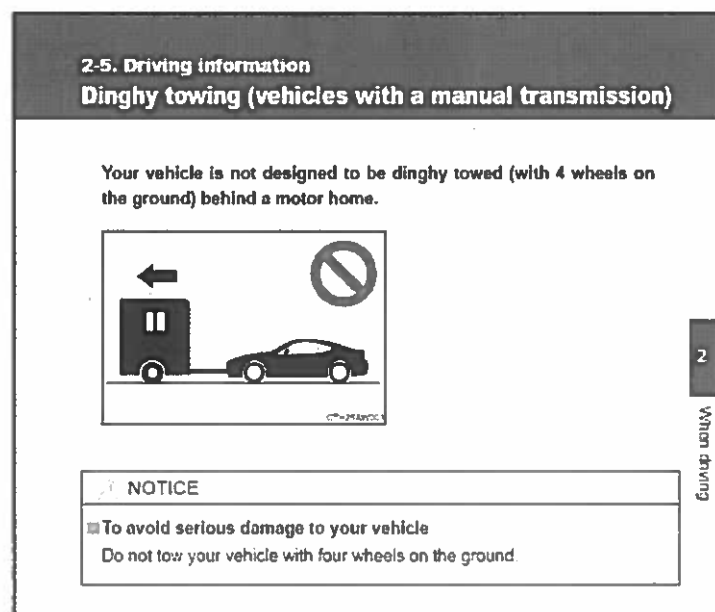
INTEROFFICE MEMORANDUM

To: All Toyota Region/Private Distributor General Managers/Vice Presidents
From: Bob Waltz, 
Vice President, Product Quality and Service Support
Subject: **Owner's Manual Update**
Certain Early 2013 Model Year Scion FR-S Vehicles

This information is provided for reference only; there is no action necessary by regions or dealers.

In mid-December 2012, Scion will be mailing an update to the Owner's Manual for certain 2013 Model Year Scion FRS vehicles. A sample of the owner's manual update has been provided below for your reference.

Updated Owner's Manual Information (Page 189):



The Scion FRS is not designed to be dinghy towed with all four wheels on the ground behind a vehicle. Doing so may cause serious damage to the vehicle.

1. Dealer Letter Mailing Date

The attached Dealer Letter will be sent to all Toyota dealers in mid-December, 2012 to advise dealers of this owner mailing. However there is no action necessary by dealerships.

2. Owner Letter Mailing Date

The attached Owner Letter will be mailed by first class mail in mid-December, 2012. Approximately 2,400 Owner's Manual Update notices will be sent.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.

Enclosures

cc: Region/Private Distributor Assistant General Managers
Region/Private Distributor Customer Service Operations Managers
Region/Private Distributor Service Managers/Directors/VPs
Region/Private Distributor Parts Managers/Directors/VPs
Region/Private Distributor Customer Services Field Managers
Region/Private Distributor Technical Services and Training Managers
Region/Private Distributor District Service and/or Parts Managers
Region/Private Distributor Customer Relations Managers
Region/Private Distributor PDC Managers
Region/Private Distributor Field Technical Specialists
Region/Private Distributor Service Training Specialists
Region/Private Distributor Vehicle Operations Managers
All NAPC General Managers
All TMS Sales Administration Managers
All TMS Product Quality & Service Support Managers
All Field Product Engineers

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