



Subject

No Sound from Pandora or iHeartRadio

Market

USA

Service Category

Audio/Visual/Telematics

Section

Navigation/Multi Info Display

Applicability

2013 Vehicles Equipped with Lexus Enform

APPLICABLE VEHICLES

2013	RX450H	2013	GS350
2013	ES300H	2013	RX350
2013	ES350	2013	LS460
2013	GS450H		

CONDITION

Some users may experience no sound from the Pandora or iHeartRadio Entune Applications after attaching the iPhone USB cable to the multimedia system. This can also occur if the user chooses the iPod selection on the multimedia system and then attempts to return to Pandora or iHeartRadio Entune Applications. This condition occurs with iPhones running iOS 6.0.

RECOMMENDATIONS

User must manually change the audio setting on the iPhone itself. It is recommended to only perform this operation while the vehicle is parked since it involves interacting with the iPhone itself.

- 1) Push home button twice
- 2) Scroll left right on the bottom of the screen to the music APP.
- 3) At the bottom of the Music App screen press the icon to the right of the text "Dock Connector"
- 4) On the pop up screen choose "Car Multimedia".

Pandora or iHeartRadio sound will now play through the audio system if these applications are running on the multimedia system.