



Subject

Lexus Enform Phone Application is Inoperative with iPhones running iOS 6.0

Market

USA

Service Category

Audio/Visual/Telematics

Section

Cellular Communication

Applicability

2013 Models with Lexus Enform APP Suite

APPLICABLE VEHICLES

2013	RX450H	2013	GS350
2013	ES300H	2013	RX350
2013	ES350	2013	GS450H
2013	LX570		

CONDITION

Customers who purchase new or replacement iPhones running iOS6 may find that the Lexus Enform application will not launch on the iPhone. The issue can occur when the customer restores/transfers their apps, contacts, etc. using iTunes on their Mac/PC to their new iPhone running iOS6.0.

RECOMMENDATIONS

When this condition is encountered the Lexus Enform application must be deleted from the iPhone. After the application is deleted, reinstall the Lexus Enform application using the Apple APP store.