

Abnormal Noise from Front Over Bumps

Service Category Suspension

Section Front Suspension

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2015 - 2016	4Runner	

Introduction

Some 2015 – 2016 model year TRD Pro Edition 4Runners may exhibit an abnormal clunk type noise when driving at low speeds over certain road surfaces. The condition may also be more evident in colder climates. The TRD Pro Shock Absorber has been updated to prevent this noise from occurring. Follow the Repair Procedure in this bulletin to address this condition.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
430151	R & R Front Shock Absorber 1-SD	1.6	PTR13-89150	91	99
430151A	Opposite Side	0.3			

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

PART NUMBER		PART NAME	QTY
PREVIOUS	NEW		
PTR13-89150-LF	PTR13-89160-LF	4Runner TRD Pro Shock Absorber (Left Front)	1
PTR13-89150-RF	PTR13-89160-RF	4Runner TRD Pro Shock Absorber (Right Front)	1

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Repair Procedure

1. Confirm the condition.
2. Remove the front shock assembly from the vehicle, following the TRD Pro installation instruction: [T-AI-0956-D](#)
3. Disassemble the front shock absorber assembly from the vehicle.
Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:
 - 2015 4Runner:
Suspension – Alignment/Handling Diagnoses – “[Front Suspension: Front Shock Absorber: Disassembly](#)”
4. Reassemble the front shock absorber assembly using the new TRD Pro shock absorber.
Refer to TIS, applicable model and model year Repair Manual:
 - 2015 4Runner:
Suspension – Alignment/Handling Diagnoses – “[Front Suspension: Front Shock Absorber: Reassembly](#)”
5. Install the front shock assembly, following the TRD Pro installation instruction: [T-AI-0956-D](#)
6. Confirm repair, and that condition is no longer present.