| From: | Ouality Compliance | |
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| Subject: | Special Service Campaign GOG - Certain 2015 – 2016 Model Year Sienna Vehicles - Oxygen Sensor Replacement (Internal) | |
| Date: | Monday, June 13, 2016 5:49:04 PM | |
| Attachments: | GOG - RL - Rem - Approved (CARB Approved).pdf | |
| | GOG - TIS Package.pdf | |
| | GOG TI Sienna Rem Final 061316 ndf | |

In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Special Service Campaign (SSC) on certain 2015 - 2016 Model Year Sienna Vehicles.

Condition

The subject vehicles are equipped with an Oxygen Sensor which could experience wire degradation inside the Oxygen Sensor wiring harness caused by vehicle vibration during normal operation. If this occurs, the vehicle will illuminate the check engine light.

Remedy

Authorized Toyota dealerships are requested to replace the Oxygen Senor at no charge to the vehicle's owner.

Covered Vehicles

There are approximately 24,100 certain 2015 – 2016 Model Year Sienna vehicles covered by this Special Service Campaign.

| Model Name | Model Year | Production Period |
|------------|--------------------|---|
| Sienna | Certain 2015 –2016 | Early January, 2015 through Late December, 2015 |

Dealer Notification

- Dealers will be notified electronically on Tuesday 6/14/2016 at approximately 6 p.m. PST
- Claim filing will be available starting 6/15/2016

Please reference the attached Dealer Letter for additional details.

Thank you for your cooperation.

Quality Compliance Department Toyota Motor Sales, U.S.A., Inc. Tel. 310-468-5516 Fax 310-381-8095



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