From: Quality Compliance

Subject: Special Service Campaign GOG - Certain 2015 – 2016 Model Year Sienna Vehicles - Oxygen Sensor Replacement (Internal)

Date: Tuesday, June 14, 2016 3:59:38 PM
Attachments: GOG TI Sienna Rem Final 061316.pdf

GOG - TIS Package pdf

In our continuing efforts to ensure the best in customer satisfaction, Toyota is launching a Special Service Campaign (SSC) on certain 2015 - 2016 Model Year Sienna Vehicles.

Condition

The subject vehicles are equipped with an Oxygen Sensor which could experience wire degradation inside the Oxygen Sensor wiring harness caused by vehicle vibration during normal operation. If this occurs, the vehicle will illuminate the check engine light.

Remedy

Authorized Toyota dealerships are requested to replace the Oxygen Senor at no charge to the vehicle's owner.

Covered Vehicles

There are approximately 24,100 certain 2015 – 2016 Model Year Sienna vehicles covered by this Special Service Campaign.

Model Name	Model Year	Production Period
Sienna	Certain 2015 –2016	Early January, 2015 through Late December, 2015

Dealer Notification

Claim filing will be available starting 6/15/2016

Please reference the attached Dealer Letter for additional details.

Thank you for your cooperation.

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We are unified in our passion to provide the finest ownership experience.







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