

Lonnie Peterson / TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
December 17, 2014
Approved By: Bob Waltz

To: All Toyota Dealers
From: Product Support Division

Warranty Enhancement Program – ZE7
*****Tamper Evident Label/Inspection Label Update*****

Toyota recently released T-SB-0158-14 and S-SB-0031-14 to provide an inspection procedure and signoff sheet for excessive engine oil consumption testing on 2AZ engine models. The TSB references a Tamper Evident/Inspection Label that Toyota recommends for use during this procedure. Currently, the supplier noted in the TSB is unable to support dealer orders for this product. Toyota has placed a large bulk order of these labels and will be distributing a package containing approximately 20 tamper evident/inspection labels to your dealership. The shipment of labels is scheduled to arrive at your dealership the week of 12/22/2014. Toyota is currently working on making these labels available through the Material Distribution Center, and it is anticipated the labels will be available for dealer ordering through the MDC in late January, 2015. In the meantime, if you require additional Tamper Evident/Inspection Labels or Tape we recommend that you source a locally available alternative product.

We apologize for any inconvenience this may cause.

If you have questions please contact the quality compliance department at Quality_Compliance@toyota.com or call 310-468-5516