



TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
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Toyota Motor Sales, USA, Inc.
19001 South Western Avenue
Torrance, CA 90501
(310) 468-4000

To: All Toyota Dealer
From: Product Support Division

****Dealer Letter and Technical Instructions Available on TIS****

Special Service Campaign ESS – *Remedy Notice*
2004 - 2011 Model Year Toyota Sienna (2WD) Vehicles Equipped with a Spare Tire
Originally Sold In and/or Currently Registered Outside of the 20 Specific Cold Climate States
Excessive Corrosion of the Spare Tire Carrier Cable

The Special Service Campaign ESS Dealer Letter and Technical Instructions are now available on TIS.

Refer to the Dealer Letter and/or Technical Instructions on TIS for additional information.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.