




PRODUCT SUPPORT DIVISION

INTEROFFICE MEMORANDUM

Published: April 18, 2016

To: All Toyota Region General Managers / Vice Presidents

From: Bob Waltz 
Group Vice-President, Product Quality and Service Support

Subject: Warranty Enhancement Program – ZG1
2006-2007 Model Year Highlander Hybrid &
2004-2009 Model Year Prius Vehicles
Extension of Warranty Coverage for Brake Actuator Assembly

Specific information for Region support is provided below.

Background

In these vehicles, Toyota has received some reports where various brake system related warning lamps illuminate due to internal malfunctions of the Brake Actuator assembly.

Although the Brake Actuator Assembly is covered by Toyota's New Vehicle Limited Warranty for 3 years or 36,000 miles (whichever comes first), we at Toyota care about the customers' ownership experience. Toyota is now extending the warranty coverage for repairs related to internal malfunctions of the Brake Actuator Assembly.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on April 19, 2016.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.