

Subject

Bluetooth Stability Issues After Android 5.x.x Update

Market

USA

Service Category

Audio/Visual/Telematics

Section

Cellular Communication

Applicability

All Applicable Models

APPLICABLE VEHICLES

2012-2016	Camry	2013-2016	Highlander
2012-2016	Prius	2013-2016	Tundra
2011-2016	Sienna	2013-2016	Avalon HV
2016	Mirai	2012-2014	RAV4 EV
2012-2016	Prius V	2013-2016	Land Cruiser
2012-2016	4Runner	2013-2016	Sequoia
2016	RAV4 HV	2013-2016	Avalon
2013-2016	RAV4	2012-2016	Venza
2012-2015	Prius PHV	2012-2016	Yaris
2012-2016	Tacoma	2012-2016	Prius C
2013-2016	Highlander HV	2012-2016	Camry HV
2013-2016	Corolla		

CONDITION

Some customers may experience Bluetooth connection issues after updating the Android Operating System to 5.x.x (Lollipop) or later.

RECOMMENDATIONS

This concern is caused by an updated operating system that may cause the phone to drop the connection from the vehicle. There are no recommended vehicle repairs at this time as the vehicle is not ending the Bluetooth connection.

LINK REFERENCES

This Tech Tip does not contain any link references