



Service Bulletin

INFORMATION

Subject: Car and Truck Fix it Right the First Time Issues

Models: 2013 and Prior GM Passenger Cars and Trucks

This bulletin is being revised to include updated information. Please discard Corporate Bulletin Number 10-00-89-017Y (Section 00 – General Information).

In order to access this bulletin electronically, go to the SI Home Page and select the "Newest Bulletins" icon. The documents are arranged by sub-section and then by date (newest to oldest). Scroll down to "General Information" then click on the latest "Fix it Right the First Time" bulletin.

Field Product Reminder – Car Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2013	All Lines — Multi-Media Interface Tester (MIT) Software Update for InTouch Radio	There is a new software update available for the MIT which will allow the end user to additionally test the InTouch Radios.	Replace radio if the tool is not updated per the latest S/W.	PI0911
2013	Spark, Sonic — MyLink Radio – XM Inoperable, Service Camera Message On, No Bluetooth Function, Software Enhancement Update – GMNA Only	An updated software calibration has been released to address these conditions. Reprogram the radio following the 2 part steps. Part 1 (SPS Programming) Reprogram the radio using the Service Programming System (SPS) with the latest calibrations available on TIS2WEB. Refer to the SPS procedures in SI. Part 2 (USB Programming).	Replace the radio.	PI0914A
2013	Malibu — Rear Seat Armrest Will Not Fold Up Completely or Lay Flat on Seat Bottom.	Reposition Armrest in bracket. Order new bracket only if necessary.	Replace Complete Armrest.	PI0902

2013	Malibu — Malfunction Indicator Lamp (MIL) On, DTCs P059F and/or P069E Set	Inspect Air Shutter Assembly for damage/debris, Order & Install Washer from WPC if Necessary.	Replace Air Shutter Assembly.	PI0922
2012-2013	Regal, LaCrosse, Malibu — Service Update for Inventory Vehicles Only - Loss of Battery Charge-Inspect Generator Control Module	Prior to start of inspection, install GDS2 entering current vehicle make, model. Perform a vehicle wide DTC check and record freeze frame records. Select Module Diagnostics / HPCM / Data Display / 14V Power Module menu. Leave GDS2 connected and on this menu throughout the drive cycle. Perform a charging system voltage output test if vehicle fails inspection and part number 24267940 or 24267941 is installed.	Perform procedure without GDS2 connected and on the appropriate menu. Repeat a 3 hour drive cycle if part number 24267940 or 24267941 is installed.	12238D
2012-2013	Corvette, Camaro — Thin Finish in Lug Nut Recesses on Optional Gloss Black Wheels	Paint the lug nut area of the wheel.	Replace wheels for thin paint in the lug nut area.	PI0484A
2005-2013	Corvette Convertible — Dark Stains on Tonneau Lid	Use a light rubbing compound to remove the stain and polish after.	In most cases painting is not required.	13-08-51-001
2010-2013	Camaro — Accessory Blade Spoiler	Obtain new emblem if equipped, additional cost to kit.	Do not charge to warranty.	PI0913

Field Product Reminder – Truck Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2013	Silverado, Sierra, Savana, Express — Harsh Shift Illuminated MIL DTC P0716 and or P0717 May be Current or in History in the TCM	Replace the Input Speed Sensor (ISS) and Check the TCM Grounds at the TCM.	Replace the transmission.	PIP5084A
2007-2013	Yukon XL Denali, Yukon Denali, Yukon XL, Yukon, Sierra, Tahoe, Suburban, Silverado, Avalanche, Escalade EXT, Escalade ESV, Escalade — Hydraulic Power Steering Leak at Hose Connection to Steering Rack	Verify leak with dye. Replace Duckbill seal using J-42640 if necessary.	Do not replace steering gear or lines.	12-02-32-001A

2007-2013	Silverado, Sierra — Reduced Heater Performance with Winter Grille Cover Installed	Relocate the ambient air temperature sensor.	Do not replace any HVAC components.	11-01-39-005A
2011-2013	Traverse, Enclave, Acadia — Creak Type Noise from Driver and/or Passenger Seat Track Front Mounting Area	Install shim under seat track.	Replace seat track.	PI0521D
2013	Traverse, Enclave, Acadia — Bubbles, Bumps or Raised Sections on Side Door Interior Trim Panel(s)	Repair door trim.	Replace door trim.	PI0905
2012-2013	Escalade ESV, Escalade EXT — Rear Door Exterior Paint Finish Chipped, Cracked or Scratched Along Lower Rear Corner of Rear Side Door Reveal Molding	Repair using spacers.	Do not replace reveal molding or refinish w/o adding spacer.	PI0900

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION