

Instrument Cluster bevel and lens crack in cold weather

Topic number	LI54.30-N-067702
Version	1
Function group	54.30 Instrument cluster, display instruments, hazard warning device
Date	02-13-2018
Validity	906.xxx
Reason for change	
Reason for block	

Complaint:

Customer complains the bevel surrounding the cluster face and/or the cluster lens is cracked

Note: See "Cluster Cracking" attachment for example

Attachments	
File	Description
Cluster Cracking.JPG	Cluster Cracking

Cause:

Possible impact damage or stress fractures

Remedy:

Carefully scrutinize the area of the crack for any visible signs of impact damage. If no impact marks are found replace the Instrument Cluster under warranty (if within the warranty parameters)

Symptoms
Communication/information / Information display / Overall component / Instrument cluster housing / Torn/cracked/broken

WIS-References			
Document number	Title	Note	Allocation
AR54.30-D-6015H	Remove/install instrument cluster		Remedy

Validity		
Vehicle	Engine	Transmission
Sprinter III	*	*

XENTRY TIPS

Attachments

Cluster Cracking.JPG:

