Service Campaign Bulletin

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# **Service Campaign Bulletin**



Campaign No. 2017010001, January 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model 204, Model Years 2012 and 2013

**Perform SCN Coding in Transmission Control Module** 

Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has determined that on certain C-Class vehicles (model 204 platform) the SCN coding in the transmission control module may not be properly configured and may result in torque reduction during vehicle operation. An authorized Mercedes-Benz dealer will check and update the SCN coding in the transmission control module.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 3550 vehicles are affected.

Order No. P-SC-2017010001

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

#### **Procedure**

## i Note

- Use DAS/Xentry 12/16 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the "pre-call" check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.
- 1. Perform SCN coding in transmission control module: Control units view Drive type VGS fully integrated transmission control Adaptations Control unit update SCN coding.
- 2. Follow on-screen instructions.

## i Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

#### **Warranty Information**

Operation: Connect/disconnect battery charger (02-5058)

Star Diagnosis System (SDS), Connect/disconnect (02-4762) Perform SCN coding in transmission control module (02-9446).

Damage Code	Operation Number	Labor Time (hrs.)
54 988 46 8	02-5058	0.1
	02-4762	0.1
	02-9446	0.1

### i <sub>Note</sub>

Operation Number labor times are subject to change.