# Vehicle sporadically fails to start or can no longer be started

Topic number LI54.10-P-054690

Version 3

Design group 54.10 Battery, voltage supply, voltage converter

Date 05-13-2014

Validity Models 221.095 and 221.195 (Hybrid)

Reason for change Capacitance limit increased from 800 µF to 950 µF

Reason for block

# Complaint:

- Combustion engine sporadically fails to start.
- Combustion engine can only be restarted after a waiting period of approx. one hour.
- Combustion engine can no longer be started.
- Start/stop function is sporadically unavailable (READY displayed in yellow in instrument cluster).
- Fault code "current and stored" in electric motor control unit (SG-EM) (see control unit fault code).

#### Cause:

Due to reduced capacitance of the high-voltage intermediate circuit capacitor in the power electronics (N129/1), the hybrid functions (e.g. start/stop, boost, regenerative braking) may be deactivated. If the capacitance of the high-voltage intermediate circuit capacitor is severely reduced (less than 950  $\mu$ F), engine start can be suppressed either occasionally/sporadically or permanently. Because of this, the 30A fuse of the HV battery (output to DC/DC converter) may also have blown.

# Remedy:

#### Requirement:

- Use a battery charger to ensure that the voltage supply of the vehicle's on-board electrical system battery is sufficient (greater than 12.5V)..

#### Work instructions:

1 Check fault memory in electric motor control unit (SG-EM) for phase errors.

If at least one of the following fault codes (FC) is present in the SG-EM control unit with status "stored" and/or "current and stored", the SG-EM control unit must be replaced and the test terminated (steps 2 to 5 should not now be performed):

- P0A5D00 The connection 'Phase U' of electrical machine A has a malfunction.
- P0A6000 The connection 'Phase V' of electrical machine A has a malfunction.
- P0A6300 The connection 'Phase W' of electrical machine A has a malfunction.
- 2 Check software (SW) in SG-EM control unit and update if necessary (ring flash: SG-BMS, SG-DDW and SG-EM).

If SW version 12.04.00 is present in the SG-EM control unit, continue with step 4. If older software is present, install the latest software.

To do this, select menu item "Control units – Drive – SG-EM electric motor control unit – Control unit adaptations – Control unit programming". After the software update, return to the control unit groups menu item.

- 3 Determine total capacitance in electric motor control unit SG-EM.
- 3.1 Create SG-EM control unit log. To do this, select menu item "Control units Drive SG-EM electric motor control unit Control unit log" and create the control unit log. Then read off the value "Average value of total capacitance" in the SG-EM control unit log. If a value of 0  $\mu$ F is shown, continue with step 3.2. If a value greater than  $1\mu$ F is shown, continue with step 4.
- 3.2 Start combustion engine and switch off again (or circuit 15). Remove ignition key and leave removed for at least 2 minutes. During this period, do not operate any electrical consumers and leave all doors/flaps closed (wait for bus idle). DAS/XENTRY and battery charger remain connected. This procedure must be repeated six times! Then perform a "control unit reset" (to be found under "Actuations"). Afterwards create another SG-EM control unit log and read off the value "Average value of total capacitance" in the SG-EM control unit log.
- 4 Evaluate total capacitance (value "Average value of total capacitance") from SG-EM control unit log.

If the average value is less than 950 µF, the power electronics must be replaced.

5 Check 30A fuse of HV battery for proper operation (continuity test).

The test can be found in DAS/Xentry in the battery management system control unit (SG-BMS) at the following path: "Troubleshooting via complaints and symptoms" => "Initial startup of high-voltage on-board electrical system not possible. Voltage of high-voltage on-board electrical system at component N83/1 (DC/DC converter control unit) = 0 V."

If the 30A fuse is defective, the HV battery must be replaced.

# **Symptoms**

Overall vehicle / Power supply / Battery/On-board electrical system / Battery function / Battery discharges

Power generation / Engine management / Engine start/stop / Does not start

Power generation / Engine management / Engine management indicator lamp / READY indicator / Does not illuminate

Control unit/fault code					
Control unit	Fault code	Fault text			
SG-EM-Electric motor control unit (SGEM)	P0A1E00	Component N129/1 (Power electronics control unit) has a malfunction.			
SG-EM-Electric motor control unit (SGEM)	P0A5D00	Connection 'Phase U' of electric machine A has a malfunction.			
SG-EM-Electric motor control unit (SGEM)	P0A6000	Connection 'Phase V' of electric machine A has a malfunction.			
SG-EM-Electric motor control unit (SGEM)	P0A6300	Connection 'Phase W' of electric machine A has a malfunction.			
SG-EM-Electric motor control unit (SGEM)	P0C0C00	The power supply of the high-voltage on-board electrical system for inverter 'Electric machine A' has a short circuit to ground.			
SG-EM-Electric motor control unit (SGEM)	P160A00	The capacitor of the power inverter has a malfunction.			
SG-EM-Electric motor control unit (SGEM)	P160B00	There is a warning about the capacitor of the power inverter.			

Parts						
Part number	ES1 ES2	Designation	Quantity	Note	EPC	Other ma-

XENTRY

						ke part
A 000 906 47 03		Rectifier	1	Electric motor control unit (SG-EM)	Χ	
A 221 343 11 00		LI-ION BATTERY	1	HV battery (SG-BMS)	Х	

Work uni	ts			
Op. no.	Operation text	Time	Damage code	Note
54-1011	PERFORM DAS QUICK TEST AND ERASE FAULT CODE			
08-1200	REMOVE/INSTALL POWER ELEC- TRONICS WITH POWER DISTRIBU- TOR, REPLACE IF NECESSARY		5441B 73	Damage code: 5441B (high-voltage intermediate circuit capacitor)
54-1014	PERFORM POWER DISCONNECT/IN- ITIAL STARTUP OF HIGH-VOLTAGE ON-BOARD ELECTRICAL SYSTEM			
83-1762	EXTRACT REFRIGERANT, CHECK FOR LEAKS, REFILL			It is not necessary to replace the fluid reservoir for this repair.
54-1153	REPLACE HIGH-VOLTAGE BATTERY		5441B 73	Damage code: 5441B (high-voltage intermediate circuit capacitor) to be used, as consequential faults arise from a defective "high-voltage intermediate circuit capacitor".

WIS-References			
Document number	Title	Note	Allocation
AR08.10-P-0011SXH	Remove/install power electronics with power distributor		Remedy
AR54.10-P-1140SXH	Remove/install high-voltage battery		Remedy

Validity		
Vehicle	Engine	Transmission
221.095	*	*
221.195	*	*