

Noises from sliding door while driving

Topic number	LI72.16-N-062704
Version	2
Design group	72.16 Sliding doors
Date	06-10-2016
Validity	Model 447.### ## up to 164156
Reason for change	Validity restriction (up to 164156) inserted
Reason for block	

Complaint:

Creaking or rattling noises from the sliding door while driving, particularly in damp conditions.

Cause:

Contact between the inside of the seal (1) and the corresponding surface on the rear passenger compartment side window pane (2) due to the relative motion of the sliding door (3).

Attachments	
File	Description
01.jpg	Seal (1), rear passenger compartment side window pane (2), sliding door (3)
02.mpg.mpg3	Noises from sliding door while driving. Note!!! After downloading, rename the video file as: 02.mpg

Remedy:

1. Open the affected sliding door (3) briefly.

2. Preclean the inside of the seal (1) and the corresponding surface on the rear passenger compartment side window pane (2), finish with a suitable cleaning agent and a lint-free cloth.

Note: The inside of the seal (1) and the corresponding surface on the rear passenger compartment side window pane (2) must be dry.

3. Apply lubricant to the inside of the seal (1) (surface touching the rear passenger compartment side window pane (2)).

4. Close the affected sliding door (3).

Symptoms

XENTRY TIPS

Body / Body/Cab / Body noises / Cracking/creaking

Body / Body/Cab / Body noises / Clattering

Body / Door/Flap / Door / Door / Noise

Parts

Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 000 989 35 60			Lubricant (spray)	1	Note: The lubricant (A 000 989 35 60) may not be invoiced because it is a workshop consumable.	X

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
94-1010	LOCALIZE/ELIMINATE NOISE, LOCATION:....., REMEDY:.....		72A6S IA	Sliding door seal - Left side wall - Deformed The listed damage code is not to be considered as an acceptance of costs. The general guidelines in the Warranty Manual apply.
94-1010	LOCALIZE/ELIMINATE NOISE, LOCATION:....., REMEDY:.....		72N6S IA	Sliding door seal - Right side wall - Deformed The listed damage code is not to be considered as an acceptance of costs. The general guidelines in the Warranty Manual apply.