

newschannel update

TO: Parts Managers and Parts Advisors Service Managers and Service Advisors	FROM: Dealer Assistance Center
RE: Weekly Parts Update	DATE: April 1, 2016

BACKORDER INFORMATION

Backorders			
Material	Material Description	ETA Week of	ETA Quantity
A 651 200 37 01	WATER PUMP	3/28/2016	2
A 906 420 01 83 28	TS BRAKE DISK	4/4/2016	12
A 906 471 39 01	FUEL TANK	4/4/2016	2
A 906 475 02 00	PROTECTIVE COVER	4/4/2016	1
A 906 540 02 17	SENSOR	4/4/2016	4
A 906 540 12 17	SENSOR	4/11/2016	12
A 906 670 63 00	WINDSHIELD	4/4/2016	10
A 906 670 64 00	WINDSHIELD	4/25/2016	33
A 906 692 00 89	STIFFENING	4/4/2016	2

PROGRAMS AND PRODUCT UPDATES

Policy Updates

The following policies are revised for Repair Orders open date of June 1, 2016:

General Coverage	Non-Time
Accessories	Claim Submission & Conditions
Labor Operations	Owner Reimbursement
Repair Order Discrepancy	

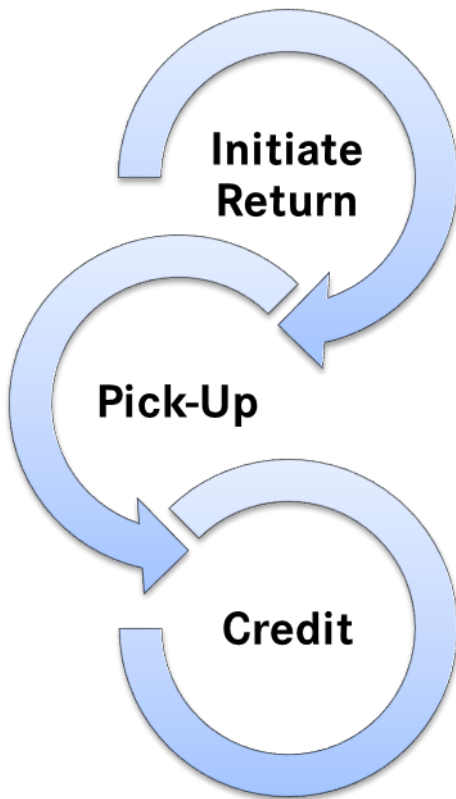
Please refer to the *Policy Updates Effective June 1, 2016* for details on the respective policies.



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TIP OF THE WEEK: Literature Returns / Credits

Returns and credits are to be coordinated with R.R. Donnelley and are not processed via Paragon.



Contact RRD to coordinate pre-paid return:
Email: mbusa@rrd.com

Include the packing slip or order number with the returned literature:

R.R. Donnelley
Allentown Distribution Warehouse
700 Nestle Way # 200
Breiningsville, PA 18031
Attn: Receiving

Credit will be issued once the returned material is counted back into inventory.

