

Cable track of load compartment sliding door has excessive resistance/ is cracked/ makes noises

Topic number	LI72.16-N-048764
Version	3
Design group	72.16 Sliding doors
Date	03-31-2016
Validity	MODEL 906.6## - 906.7##
Reason for change	Damage code revised
Reason for block	

Complaint:

The cargo/passenger compartment sliding door catches or is difficult to operate.

The cable track of the cargo/passenger compartment sliding door is cracked, resulting in noises.

Cause:

Dirt from the cargo/passenger area (e.g. stones, packaging waste) gets jammed in the movement radius of the cable track, restricting the movement of the cable track. The cable track can crack.

Remedy:

In order to minimize the amount of dirt entering the area of the cargo/passenger compartment sliding door cable track and to avoid damage to the cable track, a foam section should be glued onto the cargo/passenger compartment sliding door (see attachment). The length of the foam section should be made to fit the width of the cargo/passenger compartment sliding door.

- Make sure that all foreign objects under the step are removed (vacuumed out). The cable track must be able to move properly.
- Dirt and dust can also settle under the film on the floor panel below the cable track (see picture 10 and 11 in attachment). This area must also be cleaned accordingly.

It is not necessary to remove the cargo/passenger compartment sliding door for this work!

Note:

The cable track must not be greased.

Check the setting of the lower sliding carriage and correct it if indicated by the findings.

Attachments	
File	Description
01.pdf	Foam section on load compartment sliding door

Symptoms
Body / Door/Flap / Door / Door / Noise
Body / Door/Flap / Door / Door / Stiff movement/jammed

XENTRY TIPS

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 000 989 03 98			Rubber seal (foam section)	1	Order 1 x 2m (minimum order quantity 2m)	X

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			72A4D 07	Left
			72N4D 07	Right

WIS-References			
Document number	Title	Note	Allocation
AR72.16-D-1023-02H	Adjust alignment, depth and end stop of sliding door		Remedy