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Sprinter

# newschannel update

TO:	Parts Managers and Parts Advisors Service Managers and Service Advisors	FROM: Dealer Assistance Center
RE:	Weekly Parts Update	DATE: April 8, 2016

## RECALL WITH STOP-SALE ORDER CAMPAIGN

Recall Campaign	Information
<b>2016030006</b> Model 906, Model Years 2015-2016 Tire Load Label	<ul> <li>2,278 affected vehicles flagged in VMI</li> <li>VIN-specific replacement labels are required and are available to be ordered by the dealer from the Robbinsville PDC after the label has been verified on the vehicle.</li> </ul>
	Customer letters will be mailed the week of April 11, 2016.

Please refer to the *Recall Campaign 2016030006 with Stop-Sale Order, Tire Load Label, Model 906, Model Years 2015 - 2016* NCA dated April 8, 2016 for additional information.

#### BACKORDER INFORMATION

Due to report modifications, backorder information is not available this week.

# PROGRAMS AND PRODUCT UPDATES

### **Warranty Webinar**

The topic of this month's webinar is "Fireside Chat" (Open Q&A Session)

April 20 Central and Northeast Region; 11:30 am – 12:30 pm EST April 21 Southern and Western Region; 1:30 – 2:30 pm EST

Connectivity: PC/Visual: <a href="https://mbusawarranty.adobeconnect.com/april2016/">https://mbusawarranty.adobeconnect.com/april2016/</a>

Phone: (888) 394-8197; Participant Code: 460 843 3934

Please refer to the Warranty Webinar - April 2016 NCA dated April 8, 2016 for additional information.

