

Classification:

EL18-010

Reference:

ITB18-012

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2017-2018 QX30; DEACTIVATION AND ACTIVATION OF INTELLIGENT KEYS

APPLIED VEHICLES: 2017-2018 QX30 (H15)

SERVICE INFORMATION

Intelligent Keys, for the Applied Vehicles, have a feature that allows them to be deactivated to save battery power when Intelligent Key is not being used for extended periods of time.

While the Intelligent Keys are deactivated, the following vehicle features will also be inactive:

- Door Lock/Unlock cannot be operated by touching the request switch on the outside door handle.
- Vehicle will display "key not detected" message.
- Engine will not start unless the Intelligent Key is inserted in the ignition lock.

IMPORTANT:

- Do not replace the Intelligent Key to resolve these concerns.
- Please inform the customer of this feature.

DEACTIVATING AND RE-ACTIVATION:

NOTE: For the purposes of deactivation/activation, the vehicle does not have to be nearby.

To Deactivate

- Press the lock button on the Intelligent Key twice in rapid succession. The battery check lamp on the Intelligent Key will light up twice briefly and Intelligent Key is deactivated.

To Activate

- Press any button on the Intelligent Key or insert the Intelligent Key into the ignition lock. The Intelligent Key is now activated and all of its associated features are available again.

NOTE: See page 2 for examples of how to remove the Start/Stop push button from those vehicle that are equipped with them.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

Examples of Push Button Removal

For those vehicles that are equipped with a "Start/Stop" push button the Intelligent Key can be inserted as follows:

- a. Gently remove the Start/Stop push button (Figure 1) by hand (Figure 2), to expose the Start/Stop push button receptacle.
- b. Insert Intelligent Key (Figure 4) into the Start/Stop push button receptacle.



Figure 1



Figure 2



Figure 3



Figure 4