



05/08/2013

## **New Safety Recall Advanced Communication – N23050813**

Chrysler Group LLC (Chrysler) announced a safety recall on certain 2005 - 2010 model year **(WK) Jeep Grand Cherokee and (XK) Jeep Commander** vehicles equipped with a Quadra-Drive II or Quadra-Trac II four wheel drive system.

Some of the above vehicles may experience a transfer case actuator encoder electrical failure that results in unintentional transfer case shifting into or through the neutral position.

NOTE: These vehicles are equipped with a NV245 transfer case that is part of the automatic four wheel drive system. The transfer case shifts into and out of four wheel drive modes and ranges automatically or based on driver inputs.

Chrysler will conduct a voluntary safety recall on all affected vehicles to reprogram the Final Drive Controller Module (FDCM) with new software. The four wheel drive system will then be function tested. Vehicles found with an inoperative transfer case actuator will also have the actuator replaced.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations  
Chrysler Group LLC