

9002385

02/12/2014

MY08-12

RT

GPOP - Issue Review System

Part Number: 05020899A\$, 05020920A\$, 05020921A\$

Part Description: Upper and Lower Sliding Door Rollers

Issue Description: If you are replacing this part for a NOISE condition, please perform the following procedure:~

1. Cycle the sliding door to open, then close and inspect the upper track for hinge trim line contact to stud head contact.~
2. Adjust the upper hinge accordingly to provide adequate clearance from the trim line to the stud heads in the track. See the Service Manual for hinge torque specification.~
3. Apply a pea size amount of Krytox Lube (Service Part Number 05019060AA) to the upper and lower track at locations.~

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Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquires. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.
