



TECHNICAL SERVICE BULLETIN

Trailer Connected And/Or Disconnected Message In The Instrument Panel Cluster (IPC) Without A Trailer Connected

18-2106
29 March
2018

Model:

Ford 2018 Expedition
2017-2018 F-Super Duty
2017-2018 Transit
2015-2018 F-150
Lincoln 2018 Navigator

Issue: Some 2018 Expedition/Navigator vehicles built on or before 24-Feb-2018, 2017-2018 F-Super Duty built on or before 26-Feb-2018 and Transit vehicles built on or before 26-Feb-2018 and 2015-2018 F-150 vehicles built on or before 3-Mar-2018 may exhibit a trailer connected and/or disconnected message in the IPC without a trailer connected.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
9U5Z-14489-MAA	Trailer Tow Connector - Expedition/Navigator/Transit	1
FU5Z-14489-A	Trailer Tow Connector - F-150/F-Super Duty	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2015-2018 F-150, 2017-2018 F-Super Duty, Transit, 2018 Expedition/Navigator: Replace The Trailer Tow Connector Includes Time To Remove And Install The Trailer Hitch Cover If Equipped (Do Not Use With Any Other Labor Operations)	182106A	0.3 Hrs.

Repair/Claim Coding

Causal Part:	14489
Condition Code:	42

Tool List
Plastic Trim Tool

Service Procedure

1. Does the vehicle exhibit a trailer connected and/or disconnected message without a trailer connected?

- (1). Yes - proceed to Step 2.
- (2). No - this article does not apply. Refer to Workshop Manual (WSM), Section 206-10.

- 2.** Disconnect the wiring harness from the trailer tow connector.
 - (1). For Expedition and Navigator equipped with a trailer hitch cover, remove the trailer hitch cover.
- 3.** Disengage the retainers and remove the trailer tow connector.
- 4.** Install a new trailer tow connector.
- 5.** To reassemble, reverse the removal procedure.

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