



Service Bulletin

PRELIMINARY INFORMATION

Subject: No XM Audio or Time Shift, Radio Lock-Up, Slow Response, Vertical Line Between Clock and Temperature, Poor FM Reception (Truck Only)

Models: 2015 Buick LaCrosse, Regal
2015 Cadillac ATS, CTS Sedan (VIN A), ELR, Escalade Models (RPO AVF), SRX, XTS
2015 Chevrolet Colorado, Corvette, Impala (VIN 1), Silverado 1500, Silverado 2500/3500 (RPO AVF), Suburban (RPO AVF), Tahoe (RPO AVF)
2015 GMC Canyon, Sierra 1500, Sierra 2500/3500 (RPO AVF), Yukon Models (RPO AVF)
Equipped with Radio RPOs IO3, IO4, IO5, IO6

Attention: This PI also applies to any of the above models that may be Export vehicles.

This PI has been revised to update the Recommendation/Instructions. Please discard PI1374E.

Plant	Breakpoint
Arlington	January 19, 2015
Flint	January 19, 2015
Fort Wayne	January 19, 2015
Silao	January 26, 2015
Fairfax	February 18, 2015
Lansing	January 26, 2015
Oshawa	February 17, 2015
DHAM	January 16, 2015
Wentzville	January 19, 2015
Ramos	February 2, 2015
Bowling Green	January 12, 2015

Condition/Concern

Some customers may comment on the following concerns:

Condition	RPO			
	IO3	IO4	IO5	IO6
Slow response tuning to different XM stations	x			
Poor radio reception (Truck Only)	x	x	x	x
Time shift rewind/pause button highlighted but it does not function	x	x	x	x
Radio locking up when Clock Screen mode is activated	x	x	x	x
If audio source is changed right before turning ignition off, the next ignition cycle may not have any audio	x	x	x	x
Removal of vertical line between Clock and Temp	x			
No XM audio. Ignition cycle returns audio	x	x	x	x

Recommendation/Instructions

Check the tuner software version using TIS2WEB and update the radio using the Service Programming System (SPS) with the latest calibrations if there is a new "Software Version." Refer to the SPS procedures in SI.

Important: DO NOT reprogram with the same software as software corruption can occur.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time
2880278*	Radio Reprogramming with SPS (IO3 Radios ONLY)	1.0 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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