



Service Bulletin

INFORMATION

Subject: Light Utility Vehicle Wheeled (LUVW) Vehicles – Canada Only

Models: 2003-2004 Chevrolet Silverado equipped with Military Upfit

This Bulletin is being revised to update the website address (URL) in the Service Information section. Please discard Corporate Bulletin Number 05-00-89-009.

Important: This service bulletin is applicable to “GM of Canada” dealers ONLY. “U.S.” dealers should refer to latest version of Corporate Bulletin # 99-00-89-015.

Concluding in December 2004, GM Defence has delivered to Canada Department National Defence (DND) vehicles that have been specially modified. These vehicles can include some or all of the following modifications:

LUVW Basic:

- 24 volt electrical system
- Blackout lights
- Lusterless paint
- Tie downs
- HD front and rear bumpers
- Rear pintle and trailer connector
- Coolant heater
- Gun racks
- Special rear seating
- Fiberglass topper
- Military Police Kit
- Underbody protection package

LUVW Cable Layer

- 24 volt electrical system
- Blackout lights
- Lusterless paint
- Tie downs
- HD front and rear bumpers
- Rear pintle and trailer connector

- Coolant heater
- Gun racks
- Cable layer body

Warranty Information

Standard vehicle warranty terms with “New Vehicle Limited Warranty” coverage of 36 months or 60,000 km. This INCLUDES all of the specialty equipment installed by GM as listed above.

Service Information

On-line service information is available in .PDF format for review and/or download from the GM Fleet and Commercial website. Go to <http://www.gmfleet.com/us/products/specialized/military.html>. Go to <http://www.gmfleet.com/lssv-imp-manuals.html>

Links are displayed for:

- 2003–2004 LUVW Service Manual Supplement — Canada Only
- 2003–2004 LUVW LSSV Parts Manual Supplement — Canada Only

Parts Ordering

Special upfit parts are not available from GMSPO. To order parts, refer to <http://gmfleet.com/us/about/tools/index.html>. Select the “LSSV/EMP Part Ordering” tab. If the web is unavailable, you can call 1-810-239-0442 to order upfit parts. Cable Layer body and equipment service parts can only be obtained from Commercial Body Company at 1-800-665-6126.

NOTE: Site access is restricted to GM dealer personnel with a valid Autopartners ID.

Technical Support

GM dealers can obtain Technical support by contacting the GM of Canada Technical Assistance Center (TAC).

Warranty Claim Process

Special labour operations have been established for use for the unique military equipment only. These are straight time operations only. Apply standard parts markup to net item field. Detailed comments are required on all claims submitted to include failure and correction information. Use these labour operations in accordance with GM Policy and Procedures. See table below for details.

CATEGORY/TITLE	LABOUR OP	VEHICLE	NOTES
Miscellaneous	I2000	All	As required
Body:			
Paint	I2001	All	Repair / Refinish as needed
Front bumper	I2002	All	Repair / replace as needed
Rear bumper	I2003	All	Repair / replace as needed
Topper	I2004	Basic	Repair / replace as needed
Chassis:			
Underbody skid plates	I2006	Basic	Repair / replace as needed
Diff/t-case vent filter system	I2010	All	Repair / replace as needed
Caliper shields/flaps	I2011	Basic	Repair / replace as needed
Electrical System:			
24 volt system	I2012	All	Repair / replace as needed
Blackout light system	I2013	All	Repair / replace as needed
NATO slave system	I2014	All	Repair / replace as needed

Interior:			
Weapon mounts	I2016	All	Repair / replace as needed
Rear seating	I2017	Basic	Repair / replace as needed
Auxiliary panel	I2018	All	Repair / replace as needed

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from this information.



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