



Service Bulletin

File in Section: -

Bulletin No.: PI0938A

Date: July, 2014

PRELIMINARY INFORMATION

Subject: Powertrain and Various Electrical/Electronic Control Issues

Models: 2007-2015 GM Passenger Cars and Light Duty Trucks

This PI has been revised to add the 2015 Model Year and update the Labor Operations to Global Labor Codes (GLC). Please discard PI0938.

Condition/Concern

The following two labor codes is for claiming "Labor Only" when addressing Powertrain and Various Electrical/Electronic control issues.

4069929 — Electrical Controls — Labor Only (Comment Required — Describing Corrective Action)

4069939 — Powertrain Controls — Labor Only (Comment Required — Describing Corrective Action)

These labor codes should be used in instances where a repair procedure is performed to a module that has encountered a software "anomaly" in which the corrective action is to "reset" the module by disconnecting battery power to the module or fuse.

Recommendation/Instructions

When submitting 4069929 or 4069939, a full detail comment describing the corrective action that was performed is required in the comment portion of the claim. Claims that do not include an appropriate comment will be subject to audit and subsequent debit.

If the root cause was not verified and the only corrective actions taken were to remove the battery power or fuses, **DO NOT** submit this under a warranty claim for the specific module or fuse.

These labor codes may not be used in conjunction with another labor code for the same customer concern.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4069929	Electrical Controls – Labor Only	0.2 hr
4069939	Powertrain Controls – Labor Only	0.2 hr

Keywords: Infotainment, Lock Up, Inoperative, Blank, Radio, Screen, CUE