



Date: Mar-2017

Service Bulletin

INFORMATION

Subject: Security Code Input Message with SPS Error Code E5659, M5304 and/or M5530 During TIS2web

Programming

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick Cadillac Chevrolet GMC	All GM Passenger Cars and Trucks	2009	2018			All	All

Involved Region or Country

Condition	Security Code Input		
	M5530: Attention: If the security code for this vehicle is not available contact your SPS regional support desk for the correct security code. Using an incorrect security code could cause the ECU to fail programming or require an ECU replacement.		
	M5304: Please, enter the Security Code for VIN 1G1FX6S08H4146634: Security Code Retype Security Code		
	Security Code Input		
	M5530: Attention: If the security code for this vehicle is not available contact your SPS regional support desk for the correct security code. Using an incorrect security code could cause the ECU to fail programming or require an ECU replacement.		
	E5659: The VIN from the Controller 0000000000000000 is different to the Vehicle VIN 1G6AK5SS7H0100119! M5304: Please, enter the Security Code for VIN 00000000000000:		
	Security Code Retype Security Code		
	On rare occasions, a security code input message with SPS error code E5659, M5304, and/or M5530 may be displayed in TIS2web when the technician is programming any module. The related screen will also ask the technician to input a security code.		
Cause	This message and related error codes are flags to identify concerns with released content in the service applications.		
	Typically, a technician should never see a Security Code error message as the management of Security Code information is completed prior to release in the SPS Application.		
Correction	Contact the TechLine Customer Support Center (TCSC) so they can guide the technician through the necessary programming procedure.		

Parts Information

No parts needed for this concern.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safety. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

