



# Technical Service Bulletin

## PSS 91 Bang & Olufsen: Subwoofer settings missing from MMI tone settings menu

91 18 82 2050585/1 March 5, 2018.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, A4, A5, and Q5	2017	All	MIB2 High Navigation

## Condition

### Customer states:

- The subwoofer adjustment is missing in the MMI for vehicles equipped with Bang & Olufsen (PR Code 9VS) and the customer vehicle has MMI Navigation (PR Code 7UG).



Figure 1. Sound settings missing Subwoofer option.

## Technical Background

There is known MMI software concern which prevents the subwoofer setting from being present in the MMI sound settings menu.

## Production Solution

Software solution introduced into series production starting CW22/17.

## Service

For cars with Navigation, currently there is no service solution available (a software update will be released to fix this concern). Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *App Links* >> *Service* >> *Pending Service Solutions (PSS)*), or through the Technical Assistance page in Elsa.



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For cars without Navigation and with Bang & Olufsen (PR Codes 7UH & 9VS), a service solution is available see TSB 2050567: *91 Bang & Olufsen: Subwoofer settings missing from MMI tone settings menu.*

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2050567, *91 Bang & Olufsen: Subwoofer settings missing from MMI tone settings menu.*

All parts and service references provided in this TSB (2050585) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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