



# Service Bulletin

File in Section: 08 - Body and Accessories

Bulletin No.: 07-08-59-007A

Date: February, 2014

## TECHNICAL

**Subject:** Front/Rear Door Creak/Squeak Noise When Opening or Closing (Apply Squeak Reduction Tape)

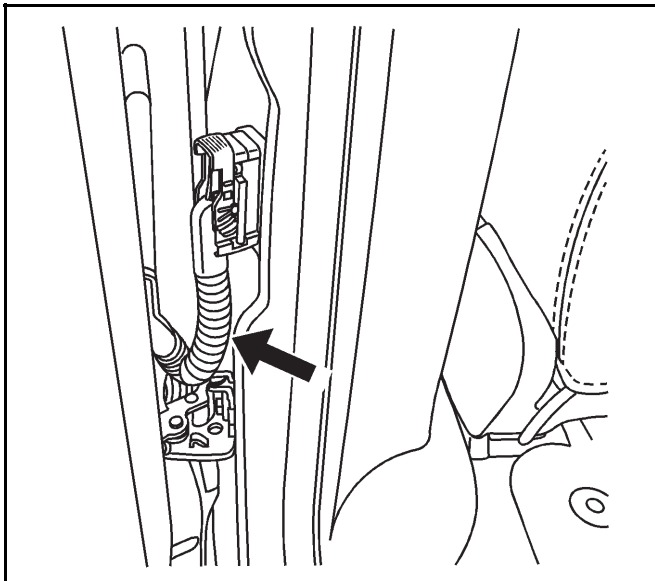
**Models:** 2008-2014 Buick Enclave  
2009-2014 Chevrolet Traverse  
2007-2014 GMC Acadia  
2007-2010 Saturn OUTLOOK

This bulletin has been revised to include the Traverse model, add the 2009-2014 model years and update the Labor Operation to the Global Labor Code (GLC). Please discard Corporate Bulletin Number 07-08-59-007.

### Condition

Some customers may comment on a squeak/creak noise in the front or rear doors when they are opened or closed.

### Cause

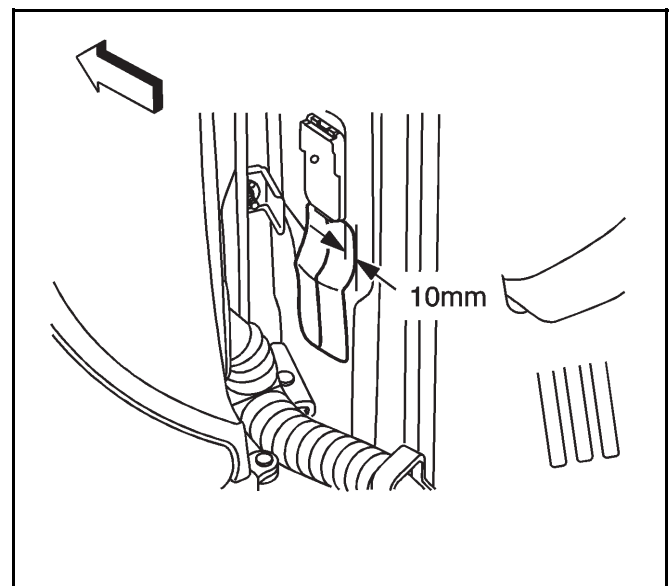


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The front/rear door rubber conduit may be coming in contact with the "A" or "B" pillar (at arrow) when opening or closing. Refer to the illustration above. Shown: Right front door open, looking at right rear door connector.

### Correction

1. Open the door and clean the "A" or "B" pillar.
2. Disconnect the battery.
3. Disconnect the door electrical connector.



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4. Install two strips side by side, 100 mm (4 in) long, of 3M™ Squeak Reduction Tape, P/N 06356, or Kent Automotive Anti-Squeak Film Tape, P/N KT13512. Install the two strips of squeak reduction tape just below the wire harness connector and 10 mm (3/8 in) rearward of the connector. Refer to the illustration above.

### Parts Information

3M™ Squeak Reduction Tape P/N 06356 can be purchased locally from automotive paint specialists. Kent Automotive Anti-Squeak Film Tape can be purchased by calling 1-888-YES KENT or [www.kent-automotive.com](http://www.kent-automotive.com)

Part Number	Description	Material Allowance
06356	3M™ Squeak Reduction Tape	\$4.00 (U.S.)
		\$4.70 (Canada)
KT13512	Kent Automotive Anti-Squeak Film Tape	\$4.00 (U.S.)
		\$4.70 (Canada)

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2080178*	Install Tape to Pillars	0.2 hr for first door
Add	for each additional door	0.1 hr
*This labor operation is for bulletin use only. It will not be published in the Labor Time Guide.		

