

# Solution K45941512 Thursday, May 3, 2018 10:22:24 PM CEST

# NA\_MACK\_Vehicle\_Range

NA_MACK_Vehicle_Ran ge	LR, LEU, MRU, CHU, CXU, GU, TD
Engine family	
Engine family	MP7, MP8, MP10
<b>Emission Standard</b>	
Emission Standard	US16, US15, US13 OBD, US14 GHG
** SOLUTION **	
Title (customer effect)	Mack Chassis - Diagnostic Trouble Code ( DTC ) P0128, Diagnostic And Repair - US14 +OBD13 US14+OBD15 And US14+OBD16, Commonly Model Year 2015 Through 2017
Cause	P0128-00 Coolant Thermostat (Coolant Temp Below Thermostat Regulating Temperature) may log in OBD13 and newer chassis; Guided Diagnostics (GD) may result in No Fault Found (NFF).
Solution	Verify the chassis emissions level

• Details can be found in the Product Details box on the Product tab in PTT as seen below:



Review the Detailed Status Information for the relevant code on the DTC Readout.



## For US14+OBD13 Chassis With An MP7 Engine

- Refer to Tech Tip <u>TT-002-2015</u>.

## For US14+OBD13 Chassis With An MP8 Engine

- EMS Software should be verified to be current.
- The DTC readout and customer complaint should be reviewed to ensure there are no other codes in the EMS or symptoms reported that may be related to P0128A.
  - · Any other codes or symptoms should be diagnosed with normal procedures
- The code confirmation status for P0128 should show as TRUE when code details are reviewed on the DTC Readout in Premium Tech Tool ( PTT ) as shown above.
  - If the confirmed status is TRUE, proceed with diagnostic procedures as normal.
    - Ensure the engine is warming up properly to verify the thermostat is not stuck open.
    - If the unit is functioning properly and there are no other symptoms, clear the code and release the chassis.
  - If the confirmed status is FALSE, no further diagnosis should be performed and no parts should be changed. Clear the code and release the chassis.

#### For US14+OBD15 Chassis:

- Software improvements have been released to address this code. Refer to the table below:

Action Required			
ECM	Main Software	Action Required	
MP7 / MP8	Equal or Less Than 22741784	Update to Latest Software	
MP10	Equal or Less Than 22644017	Update to Latest Software	

#### For US14+OBD16 Chassis:

- EMS Software should be verified to be current.
- The DTC readout and customer complaint should be reviewed to ensure there are no other codes in the EMS or symptoms reported that may be related to P0128A.
  - Any other codes or symptoms should be diagnosed with normal procedures
- The code confirmation status for P0128 should show as TRUE when code details are reviewed on the DTC Readout in Premium Tech Tool (PTT) as shown above.
  - If the confirmed status is TRUE, proceed with diagnostic procedures as normal.
    - Ensure the engine is warming up properly to verify the thermostat is not stuck open.
    - If the unit is functioning properly and there are no other symptoms, clear the code and release the chassis.
  - If the confirmed status is FALSE, no further diagnosis should be performed and no parts should be changed. Clear the code and release the chassis.

Internal comments (BO)	FSB284-064		
Solution visibility	Dealer distribution		
Function(s)/component(s) affected			
Function affected	FSB , cooling , 1 1 0 EMS , Diagnostic tool		
Function Group			
Function Group	26 cooling system , 284 control system, fuel supply		
Customer effect			
Main customer effect	calibration/programming/pairing/missing operation , diagnostics/methodology , fault code/display		
Fluid implicated	coolant		
Lights/Messages on	A		
information display	Driver's information warning pictogram		
Fault code(s)			

OBD 2013 Diagnostic Trouble Codes	P0128
Conditions	
Vehicle operating mode	when driving, when stationary
Frequency of occurrence of problem	random
Administration	
Author	a175606
Last modified by	RU4469V
Creation date	06-04-2016 16:04

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18-04-2018 17:04

Published

Date of last update

Status