



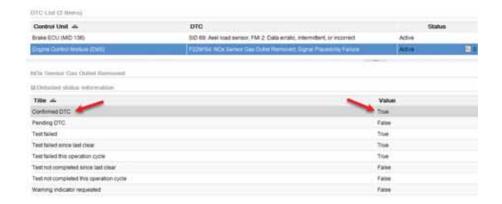
NA_MACK_Vehicle_Range

NA_MACK_Vehicle_Ran ge	LR, LEU, MRU, Anthem, CHU, CXU, GU, TD
Engine family	
Engine family	MP7, MP8, MP10
Emission Standard	
Emission Standard	US15, US14 GHG
** SOLUTION **	
Title (customer effect)	Mack Chassis - Diagnostic Trouble Code (DTC) P208A Lighting The Malfunction Indicator Lamp (MIL) - US14+OBD13 And US14+OBD15 Emissions, Common Model Years 2015 And 2016
Cause	Diagnostic Trouble Code (DTC) P208A Reductant Pump "A" Control may log intermittently on US14+OBD13 And US14+OBD15 Emissions (Model Year 2015, 2016) chassis, commonly during an engine cold start.
Solution	Verify the chassis emissions level

• Details can be found in the Product Details box on the Product tab in PTT as seen below:



Review the Detailed Status Information for the relevant code on the DTC Readout.



Once the chassis is confirmed to be the correct emissions level:

For US14+OBD13

- Software Improvements have been released to address this code. Refer to <u>FSB 284-066 Engine Control Module (ECM) and Aftertreatment Control Module (ACM).</u>
 Reprogramming.
 - This bulletin is current as of 17 April 2018.

For US14+OBD15

- Software improvements have been released to address this code. Refer to the table below:

Action Required				
ECM	Main Software	Action Required		
MP7 / MP8	Equal or Less Than 22741784	Update to Latest Software		
MP10	Equal or Less Than 22644017	Update to Latest Software		
ACM	Main Software	Action Required		
MP7 / MP8 / MP10	Equal or Less Than 22741796	Update to Latest Software		

If software shows to be current, ensure the Confirmed DTC status is True as shown above, then proceed with diagnostics. Review and diagnose any related codes prior to replacing any parts for P208A findings.

- If the Confirmed DTC status is FALSE, DO NOT proceed with diagnosis. Address any other issues, clear the codes, and release the chassis.

Solution visibility	Dealer distribution
Function(s)/compo	onent(s) affected
Function affected	DEF Dosing , SCR , battery/power supply , low voltage disconnect , 110EMS , 210ACM , Diagnostic tool
Function Group	

treatment, 284 control system, fuel supply

Customer effect	
Main customer effect	regeneration, power supply, calibration/programming/pairing/missing operation, diag nostics/methodology, efficiency/abnormal behavior, fault code/display
Fluid problem	priming/loss of prime
Fluid implicated	AdBlue
Lights/Messages on information display	⚠Driver's information warning pictogram
Fault code(s)	
OBD 2013 Diagnostic Trouble Codes	P208A
Conditions	
Vehicle operating mode	on start-up, when driving, when stationary
Frequency of occurrence of problem	random
Administration	
Author	RU4469V
Dealer ID	RU4469V
Last modified by	RU4469V
Creation date	19-04-2018 22:04
Date of last update	19-04-2018 22:04
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