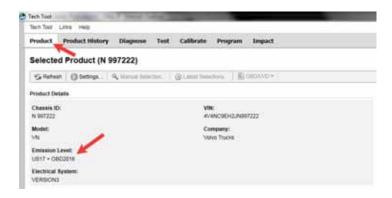


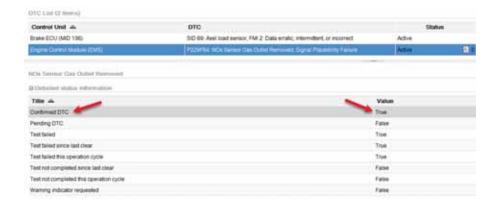
NA_VOLVO_Vehicle_Range

Solution	Verify the chassis emissions level	
Cause	P20CF may log in US14+OBD15 chassis; Guided Diagnostics (GD) may result in No Fault Found (NFF).	
Title (customer effect)	Volvo Chassis - Diagnostic Trouble Code (DTC) P20CF, Diagnosis And Repair - US14 +OBD15, Commonly Model Year 2016	
** SOLUTION **		
Emission Standard	US15	
Emission Standard		
Engine family	11L Engine, 13L Engine, 16L Engine	
Engine family		
nge	VNX, VNL, VNM, VHD, VAH	
NA VOLVO Vehicle Ra		

• Details can be found in the Product Details box on the Product tab in PTT as seen below:



Review the Detailed Status Information for the relevant code on the DTC Readout.



Once emissions level is confirmed as US14+OBD15

- Software improvements have been released to address this code. Refer to the table below:

Action Required				
ECM	Main Software	Action Required		
D11/ D13	Equal or Less Than 22741776	Update to Latest Software		
D16	Equal or Less Than 22644015	Update to Latest Software		
ACM	Main Software	Action Required		
D11/ D13 / D16	Equal or Less Than 22741796	Update to Latest Software		

If software is current and the code is present, the code confirmed status should be verified to be True as shown above before continuing diagnosis. If the status is False and there are no related codes or symptoms, clear the code and release the vehicle.

Internal comments (BO)	FSB284-064
Solution visibility	Dealer distribution
Function(s)/componer	nt(s) affected
Function affected	FSB , fuel supply , Fuel Dosing , 1 1 0 EMS , Diagnostic tool
Function Group	
Function Group	254 catalytic converter; exhaust emission control equipment , 258 emissions after-treatment , 284 control system, fuel supply
Customer effect	
Main customer effect	regeneration, calibration/programming/pairing/missing operation, diagnostics/methodology, efficiency/abnormal behavior, fault code/display
Fluid implicated	fuel
Lights/Messages on information display	⚠Driver's information warning pictogram
Fault code(s)	
OBD 2013 Diagnostic Trouble Codes	P20CF
Conditions	
Vehicle operating mode	when driving, when stationary
Frequency of occurrence of problem	random
Administration	
Author	RU4469V
Dealer ID	RU4469V

Status	Published
Date of last update	20-04-2018 16:04
Creation date	20-04-2018 16:04
Last modified by	RU4469V