



NUMBER: 23-028-17

GROUP: 23 - Body

DATE: June 13, 2017

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SUBJECT:

Squeaking Noise Below The Front Seat While Turning and Going Over Bumps

OVERVIEW:

This bulletin involves replacing the bolt and bushing on driver and passenger side seat slide mechanism to resolve a squeaking issue (Two door models only).

MODELS:

2015 - 2017 (JK) Jeep Wrangler

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA, LATAM, APAC and EMEA.

NOTE: This bulletin applies to vehicles built on or before November 14, 2016 (MDH 1114XX) two door models only.

SYMPTOM/CONDITION:

The customer may describe a squeak heard under the front passenger or driver side seat, while turning or driving over bumps.

DIAGNOSIS:

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
4	68368227AA	Bolt/Bushing (2 per seat)

REPAIR PROCEDURE:

NOTE: Position the seat all the way in the forward position before removing.

1. Remove the driver and passenger seat from vehicle. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body/Seats/Seat, Front/Removal.

2. Remove the riser cover (Fig. 1) on the outboard sides of driver and passenger seats.

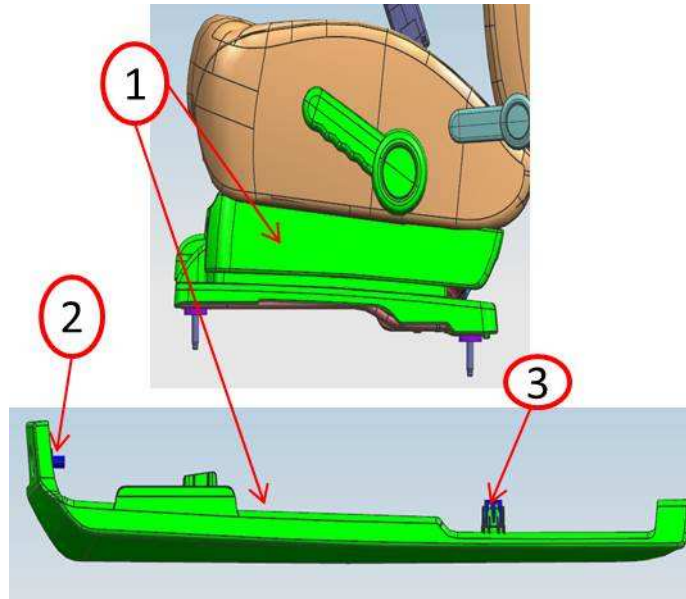


Fig. 1
Seat Riser Cover

- 1 - Seat Riser Cover
2 - Fastener
3 - Retainer Clip

3. Locate and remove all the bolts and bushings on both driver and passenger side (Fig. 2.) There are bolts on inboard and outboard sides.

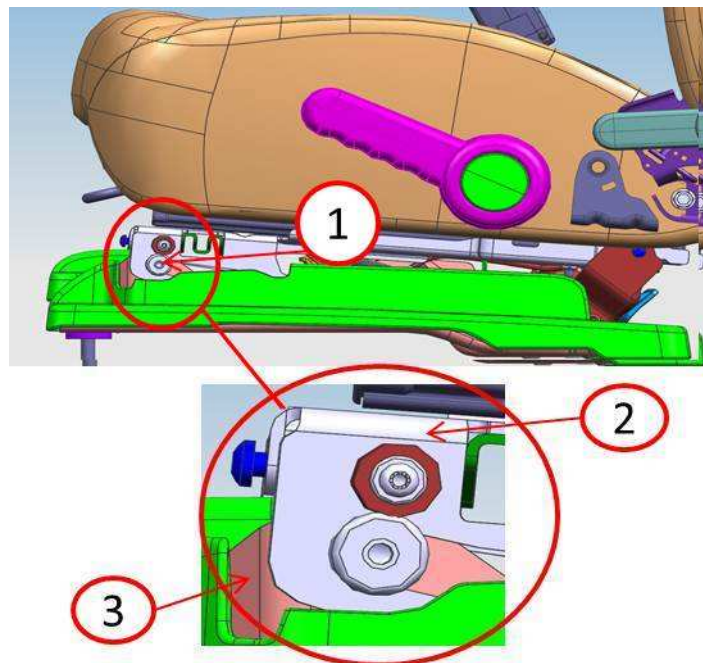


Fig. 2
Location On Bushing And Bolt

- 1 - Bolt And Bushing
2 - Foot Bracket
3 - Riser Bracket

4. Install new bolt and bushing (Fig. 3.) Locate the riser bracket with the curved slot on the undercut of the bushing (Fig. 4) when reassembling. Tighten bolt to 20 N·m (177 in. lbs).



Fig. 3
Bolt And Bushing

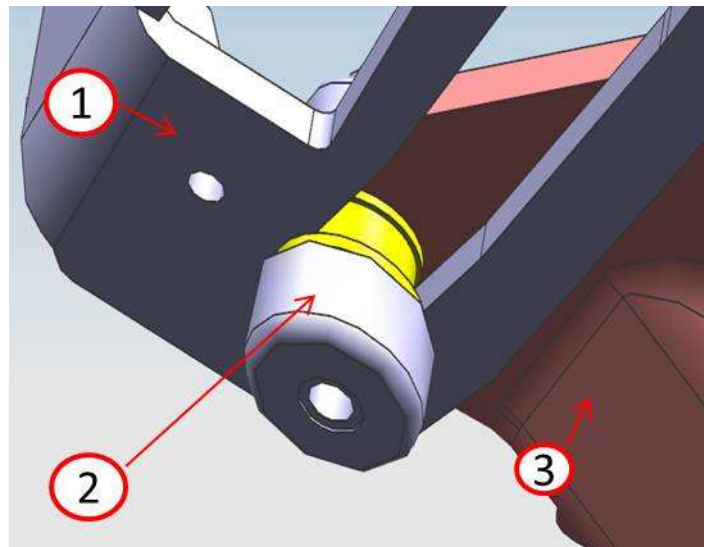


Fig. 4
Location Of Bushing While Clamping The Bolt

- 1 - Riser Bracket
- 2 - Bolt And Bushing
- 3 - Foot Bracket

5. Reinstall riser covers (Fig. 1.) Tighten bolt to 5 N·m (44 in. lbs).
6. Reinstall the seats into the vehicle. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body/Seats/SEAT, Front/ Installation.
7. Verify that the seat will tip forward freely when actuating the handle on the seat back.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-13-38-92	Bolt /Bushing - Replace Left and Right Front Seat (2 - Skilled)	6 - Electrical and Body Systems	0.7 Hrs.

FAILURE CODE:

ZZ	Service Action
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