



Service Bulletin

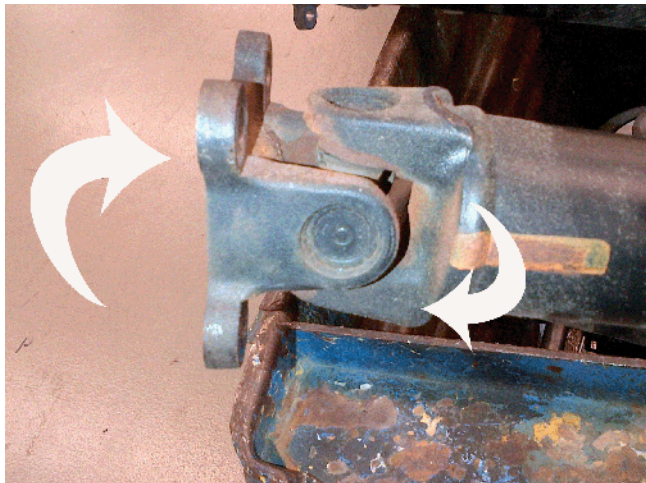
PRELIMINARY INFORMATION

Subject: Normal Propeller Shaft Conditions on All-Wheel Drive Vehicles (AWD)

Models: 2008-2014 Buick Enclave
2007-2014 Chevrolet Equinox
2009-2014 Chevrolet Traverse
2012-2014 Chevrolet Captiva Sport
2007-2014 GMC Acadia
2010-2014 GMC Terrain
2007-2010 Saturn OUTLOOK, VUE
Equipped with All-Wheel Drive (AWD) (RPO F46)

This PI is being revised to add the 2013 and 2014 model years. Please discard PI0602.

Dealers may diagnose the following two conditions on propeller shafts on the above vehicles as concerns or issues during incidental service of the propeller shaft for other conditions.



1. The rear flange yoke on the propeller shaft may exhibit a “notchy” feeling in the U-joint as it is actuated. The technician should look for obvious looseness in the joint or seizure of the joint beyond the “notchy” feeling during joint actuation. This can be wrongly diagnosed as a brinelled bearing. These propeller shaft conditions that may appear to be product defects or issues with durability are actually normal conditions.



2. The front CV joint has a vent in the center of the cap that may expel grease if the propeller shaft is heavily compressed at the front CV joint during service. This grease expulsion under these conditions is normal and does not cause any significant loss to the joint.

Do not replace the propeller shaft for any of these conditions as they are normal.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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