INFORMATION

Subject: **USB Audio Extension WMA Not Recognized**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS CTS XTS	2017	2018			All	All
Chevrolet	Sonic Trax	2017	2018			All	All
GMC	Terrain	2017	2018			All	All

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPOs)	Equipped with Radio Infotainment System RPO IOR, IOS, IOT or IOU
Condition	Some customers may comment that certain songs or music files may not appear when playing through a USB connection.
Cause	This may be due to WMA files not being supported for radio RPOs IOR, IOS, IOT, or IOU.
Correction	No actions required.

Service Procedure

No actions required for this condition.

Parts Information

No parts needed for this condition.

Version	1
Modified	Released November 15, 2017