



Service Bulletin

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Key Off Radio Operation

Models: 2010 - 2015 Buick LaCrosse
2011 - 2015 Buick Regal
2012 - 2015 Buick Verano
2013 - 2015 Buick Encore
2010 - 2015 Cadillac SRX
2013 - 2015 Cadillac ATS, XTS
2014 - 2015 Cadillac CTS Sedan VIN A, ELR
2015 Cadillac Escalade Models
2010 - 2015 Chevrolet Camaro, Equinox
2011 - 2015 Chevrolet Cruze
2014 - 2015 Chevrolet Impala, Caprice PPV, Corvette, SS
2014 Chevrolet Silverado 1500
2012 - 2015 Chevrolet Sonic
2014 - 2015 Chevrolet Malibu, Spark
2011 - 2015 Chevrolet Volt
2015 Chevrolet Colorado, Silverado, Suburban, Tahoe
2013 - 2015 Chevrolet Trax
2010 - 2015 GMC Terrain
2014 GMC Sierra 1500
2015 GMC Canyon, Sierra, Yukon

This PI was superseded to update Models. Please discard PIC5161D.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customer may comment that after turning the ignition off and opening the driver's door that they can turn the radio back on.

Recommendation/Instructions

Radio Operation:

- The radio will work when the key is in ON/RUN or ACC/ACCESSORY. Once the key is turned from ON/RUN to LOCK/OFF, the radio will continue to work for 10 minutes or until the driver's door is opened.
- The radio can then be turned back on after the vehicle's Retained Accessory Power (RAP) has been canceled by simply pressing the power button on the radio. Once the radio is turned on this way, opening the driver's door will not turn the radio off; it stays on for about 10 minutes.

Note: Certain radios can stay on longer than 10 minutes if there are any additional inputs; such as pressing a preset button. Any radio input may reset the 10 minute timer.

- When the radio turns off after the 10 minute timer expires, it can be turned back on by pressing the power button again.

The radio can be turned off at any time by pressing the power button.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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