



Service Bulletin

PRELIMINARY INFORMATION

Subject: Accessory Remote Start Does Not Work with OnStar RemoteLink™ Phone Application

Models: 2015 and Prior GM Passenger Cars and Light Duty Trucks
Excluding Vehicles Equipped with Remote Ready Start Package (RPO AP8)

This PI has been revised to update the Models information. Please discard PI0360D.

Condition/Concern

Some customers may comment that the accessory remote start will not work with the OnStar® RemoteLink phone application.

The vehicle information contained in the OnStar database does not reflect information added to a vehicle after it was produced at the assembly plant.

Recommendation/Instructions

Do not replace any components of the remote start accessory or the BCM. The OnStar Remote Start phone app does not function with the GM Accessory Remote Start.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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