



# SUBARU®

QUALITY DRIVEN SERVICE

## PANASONIC AUDIO SYSTEMS TROUBLESHOOTING GUIDE

- **2010-2014MY LEGACY and OUTBACK MODELS**
- **2009-2013MY FORESTER MODELS**
- **2008-2011MY IMPREZA MODELS**

### **!IMPORTANT!**

- Whenever possible confirm the condition as reported by the customer before starting diagnosis.
- Make sure the vehicle has a fully-charged battery before proceeding, approximately 12.63 volts.
- Ensure that all related wiring harness connectors are securely seated.
- When diagnosing CD-related concerns, always have a known good CD available for testing.

“This Troubleshooting Guide is intended for use by professional technicians ONLY. It is written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described in this guide, DO NOT assume that your vehicle will have that condition”.

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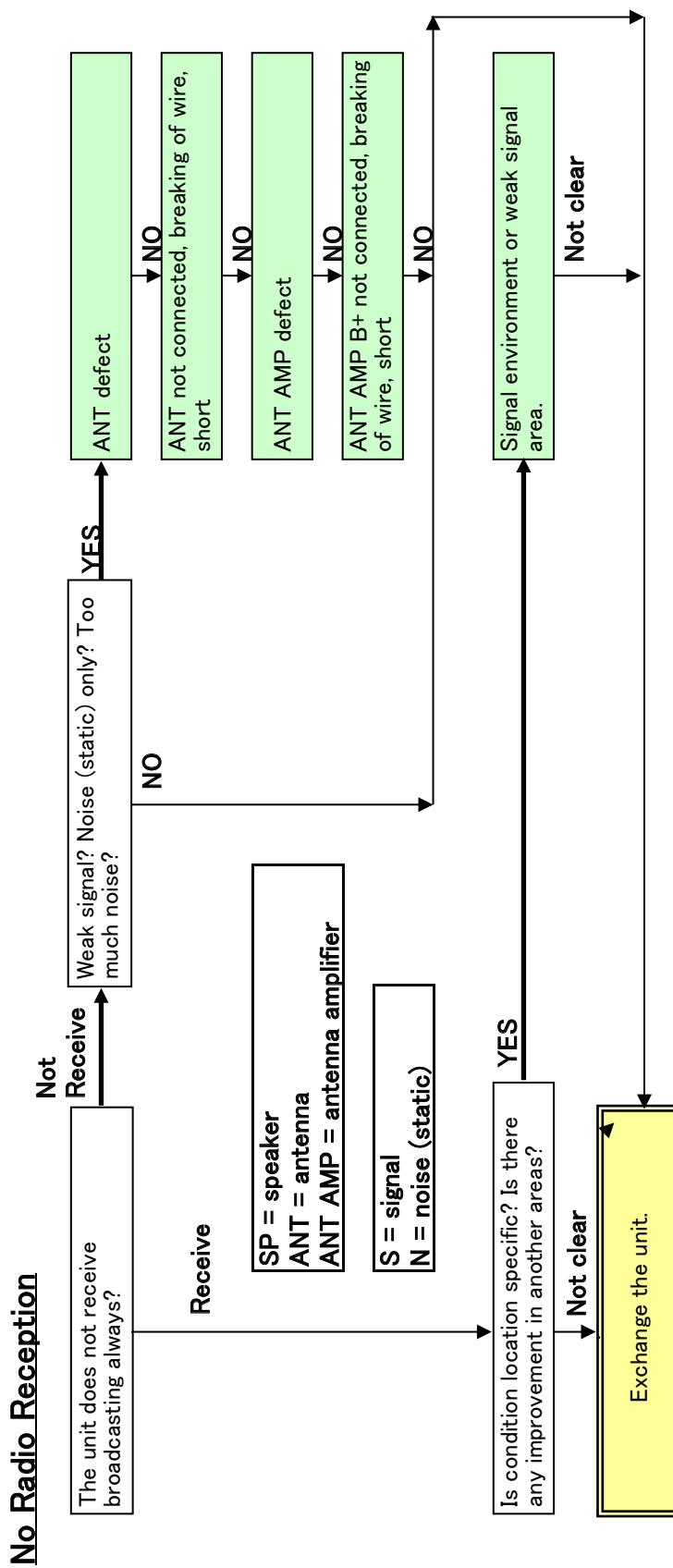
**Page 18:** CD cannot be ejected

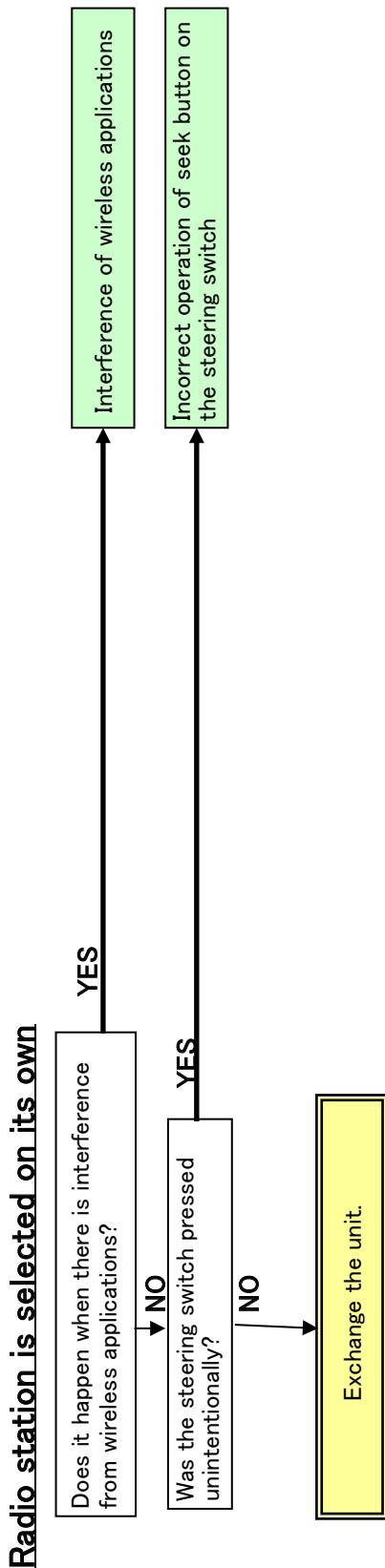
**Page 19:** Skipping sound

**Page 20:** No display or Segment(s) drop out

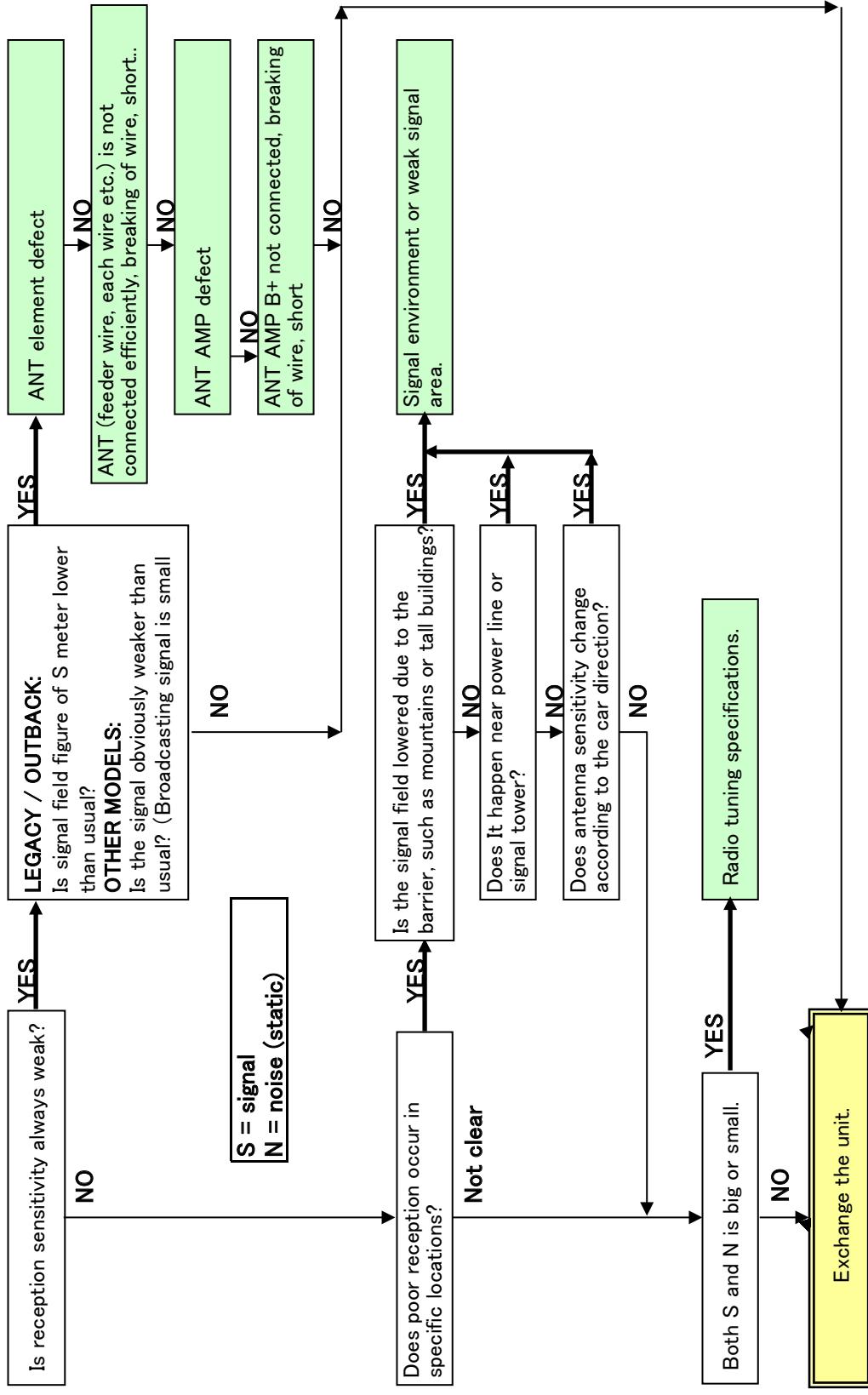
**Page 21:** No illumination

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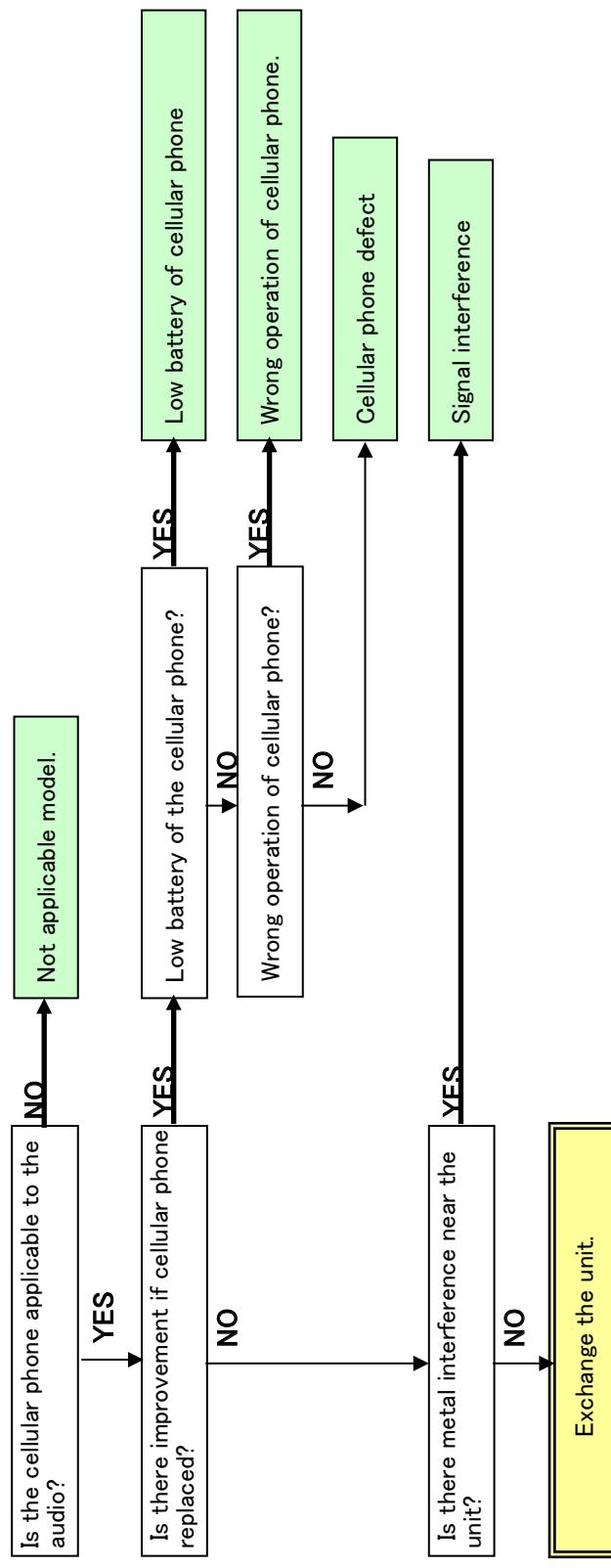


## Weak radio reception

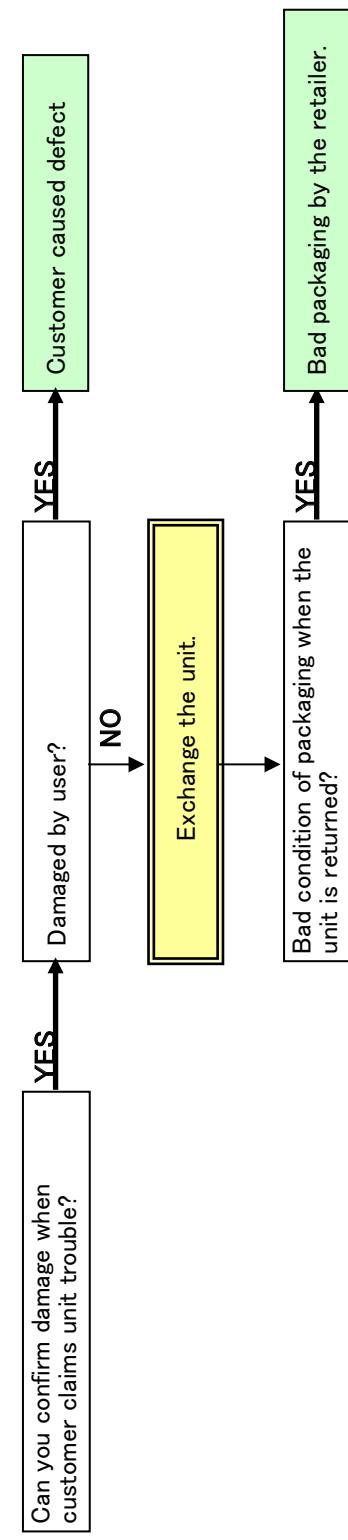


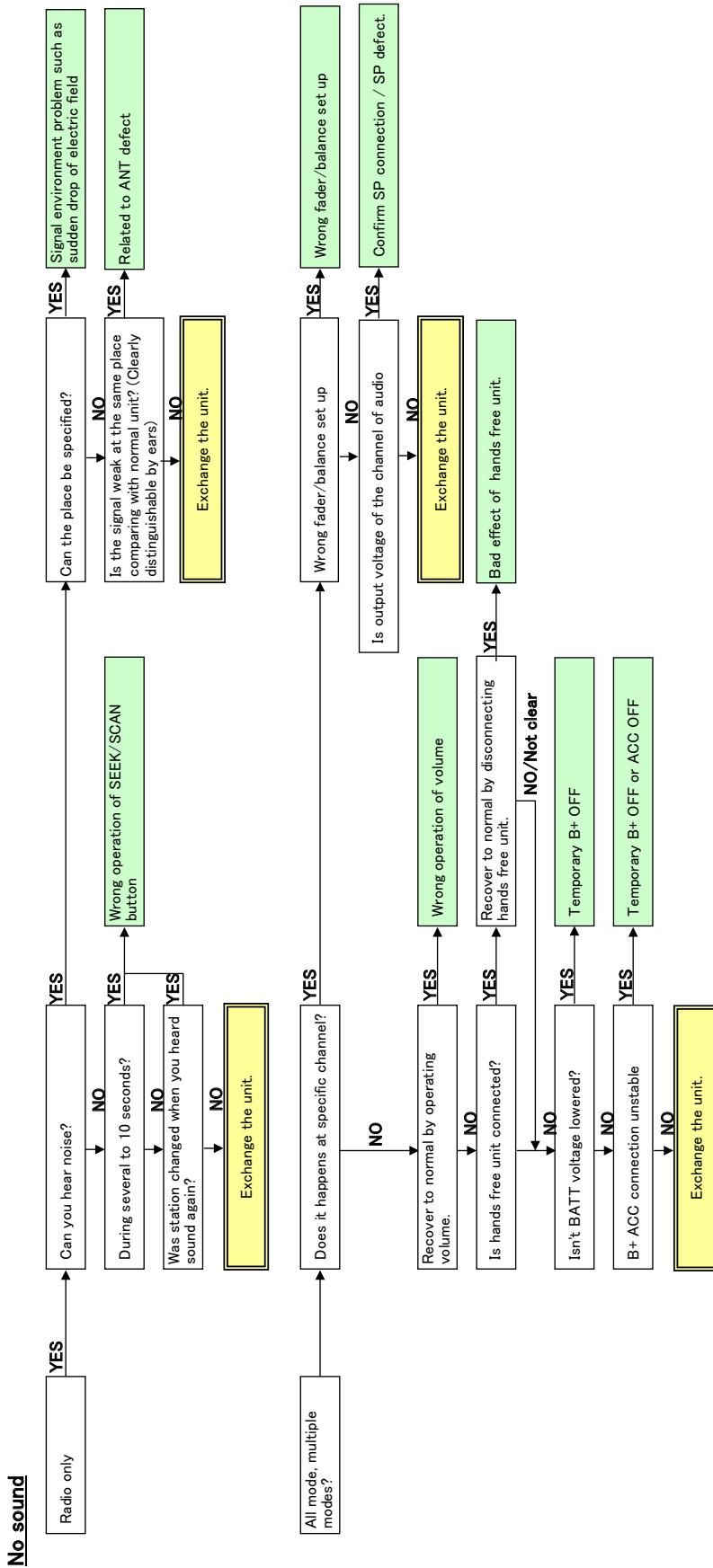
Generally speaking, under weak signal conditions, S (signal level) is small and N (noise level / static) is big. So, S/N is inferior under weak signal area if you compare with highly sensitive radio. Sometimes, by radio tuning, both S and N is big (effective in the area)

**Bluetooth cannot be connected or certain functions are not available**

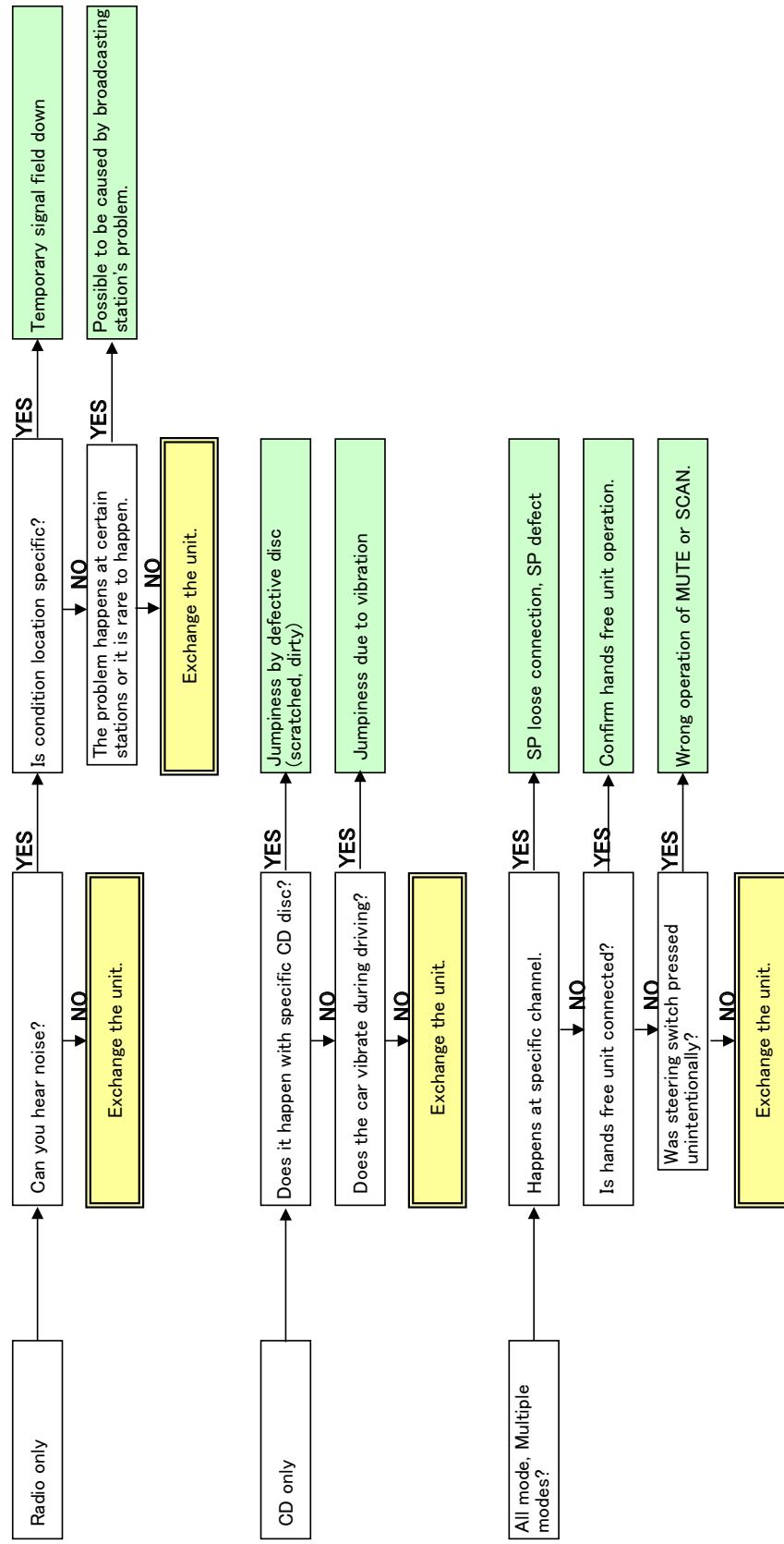


## Outside (physical) damage

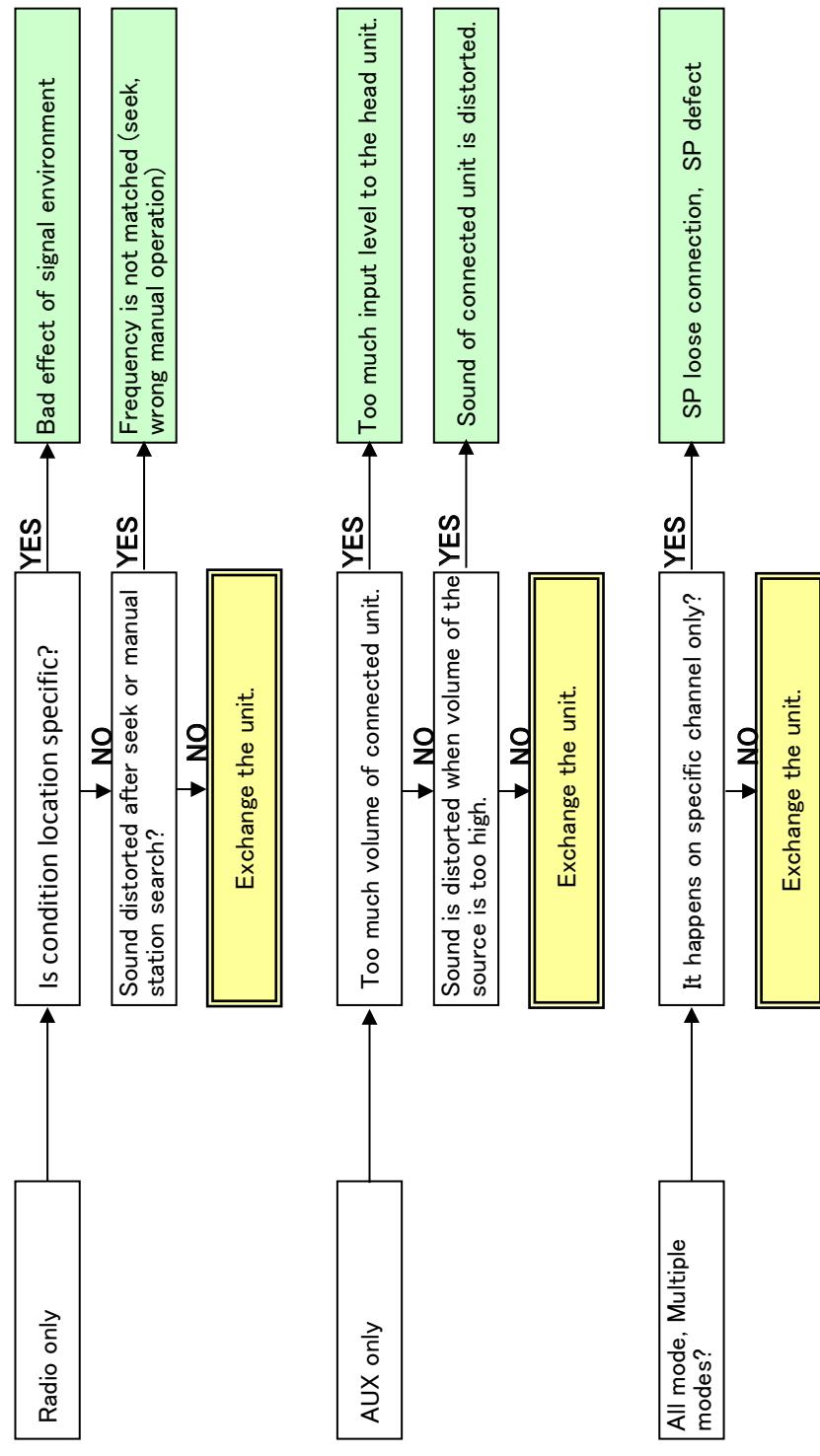




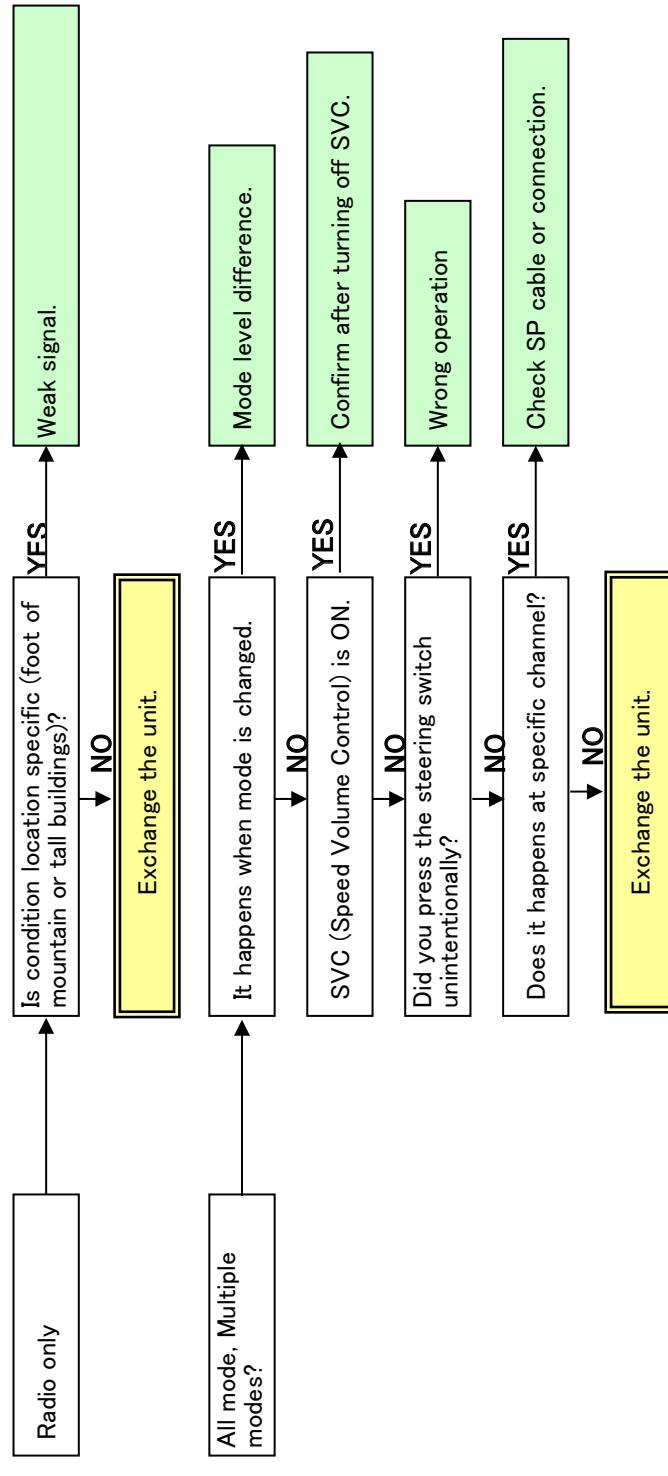
### Cutting out sound



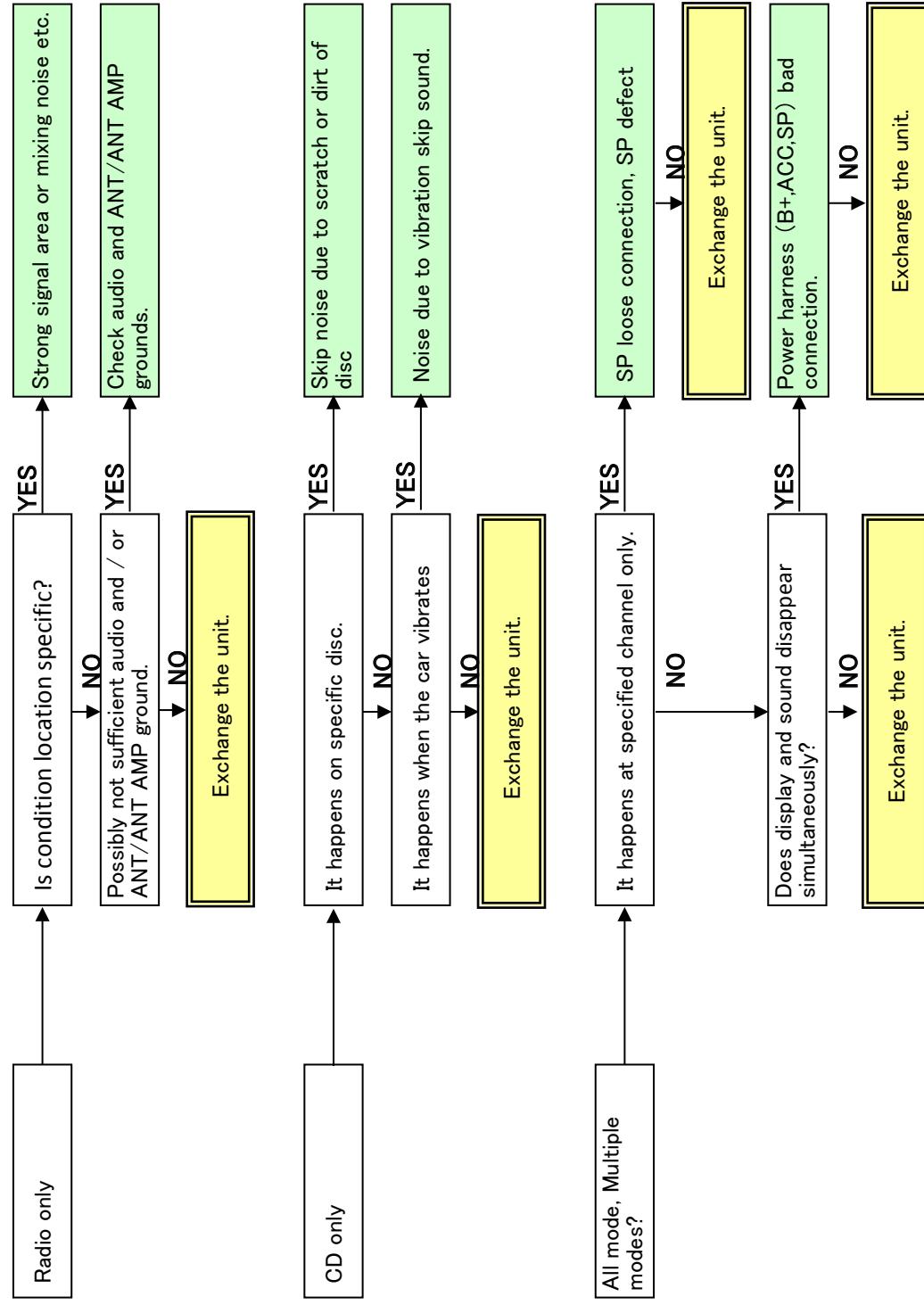
## **Distorted sound**

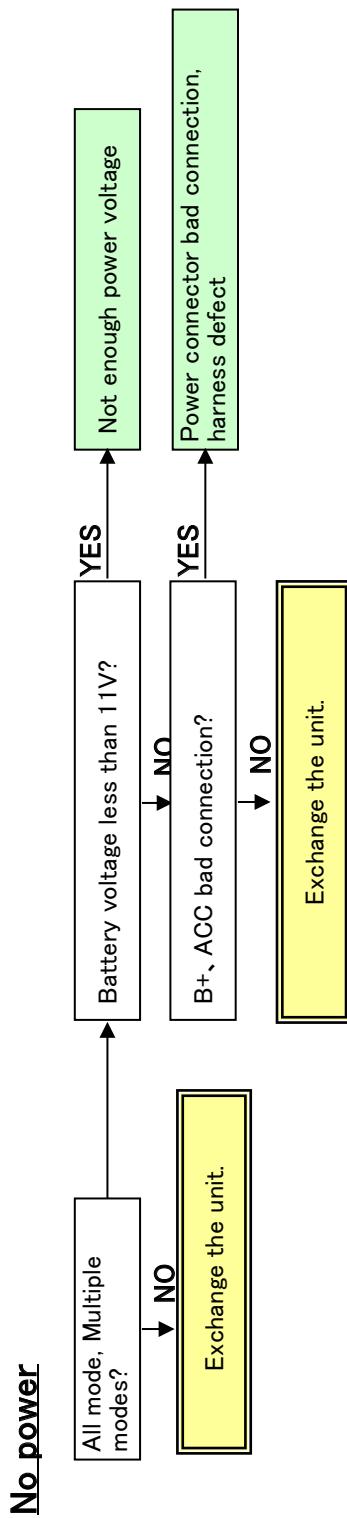


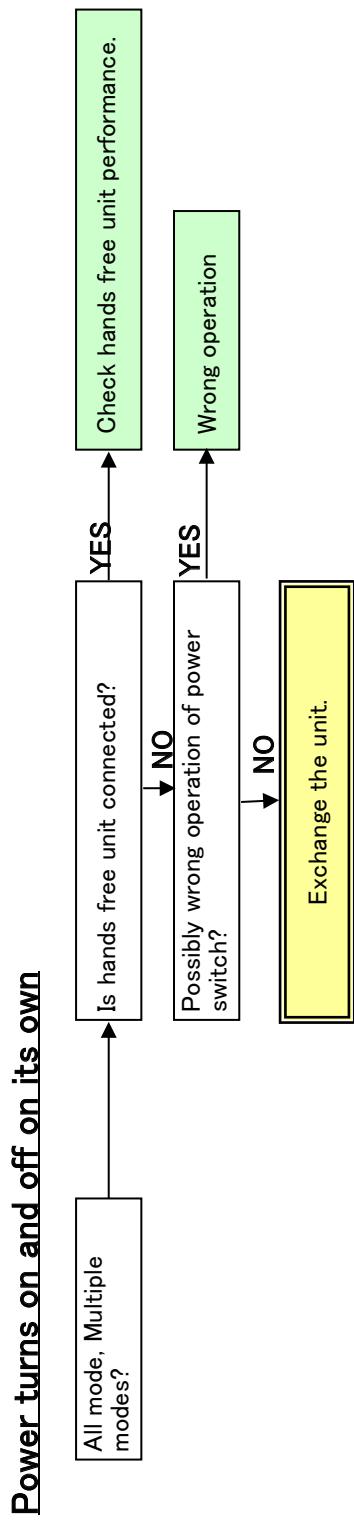
## Volume level changes on its own



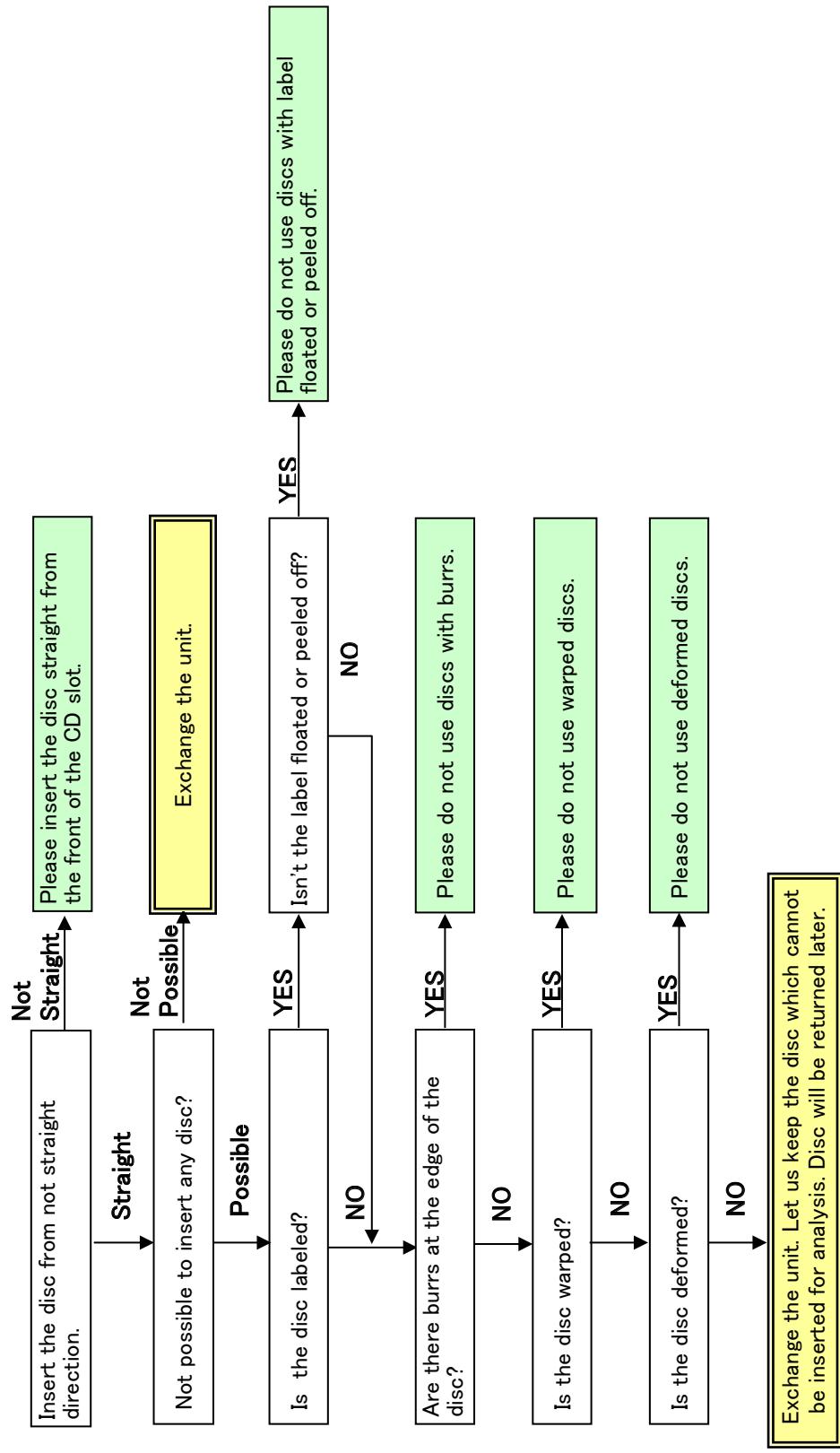
## Noise from speaker



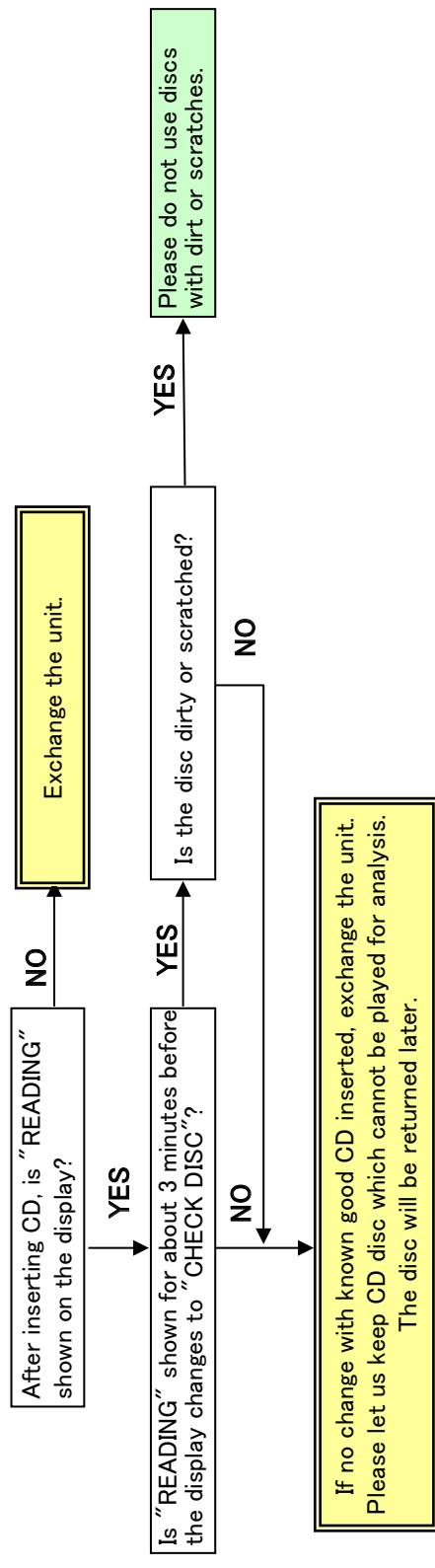


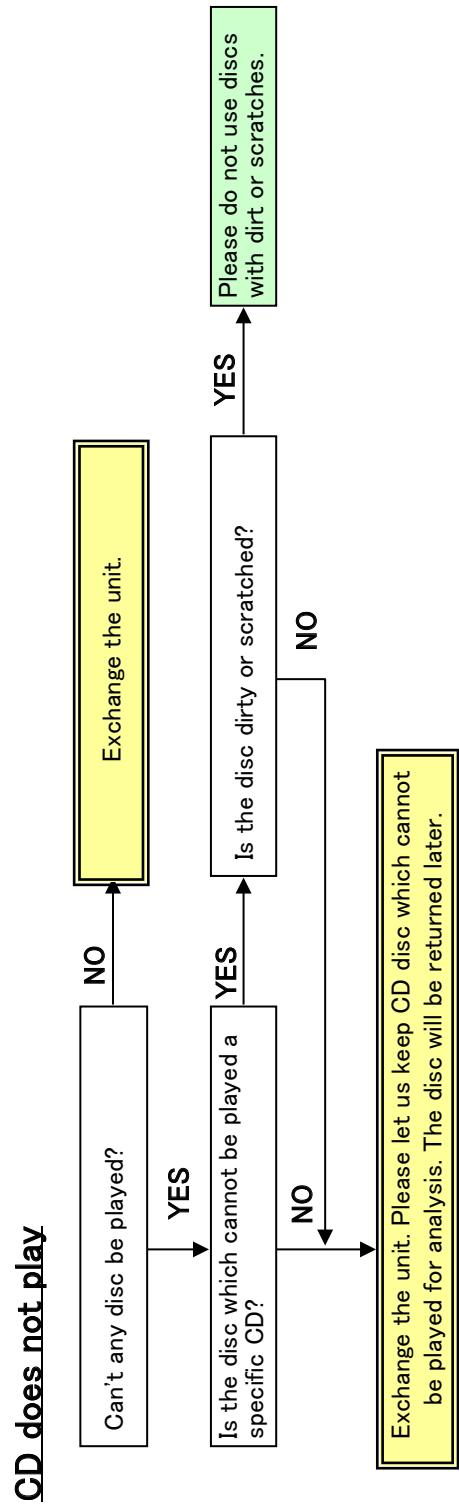


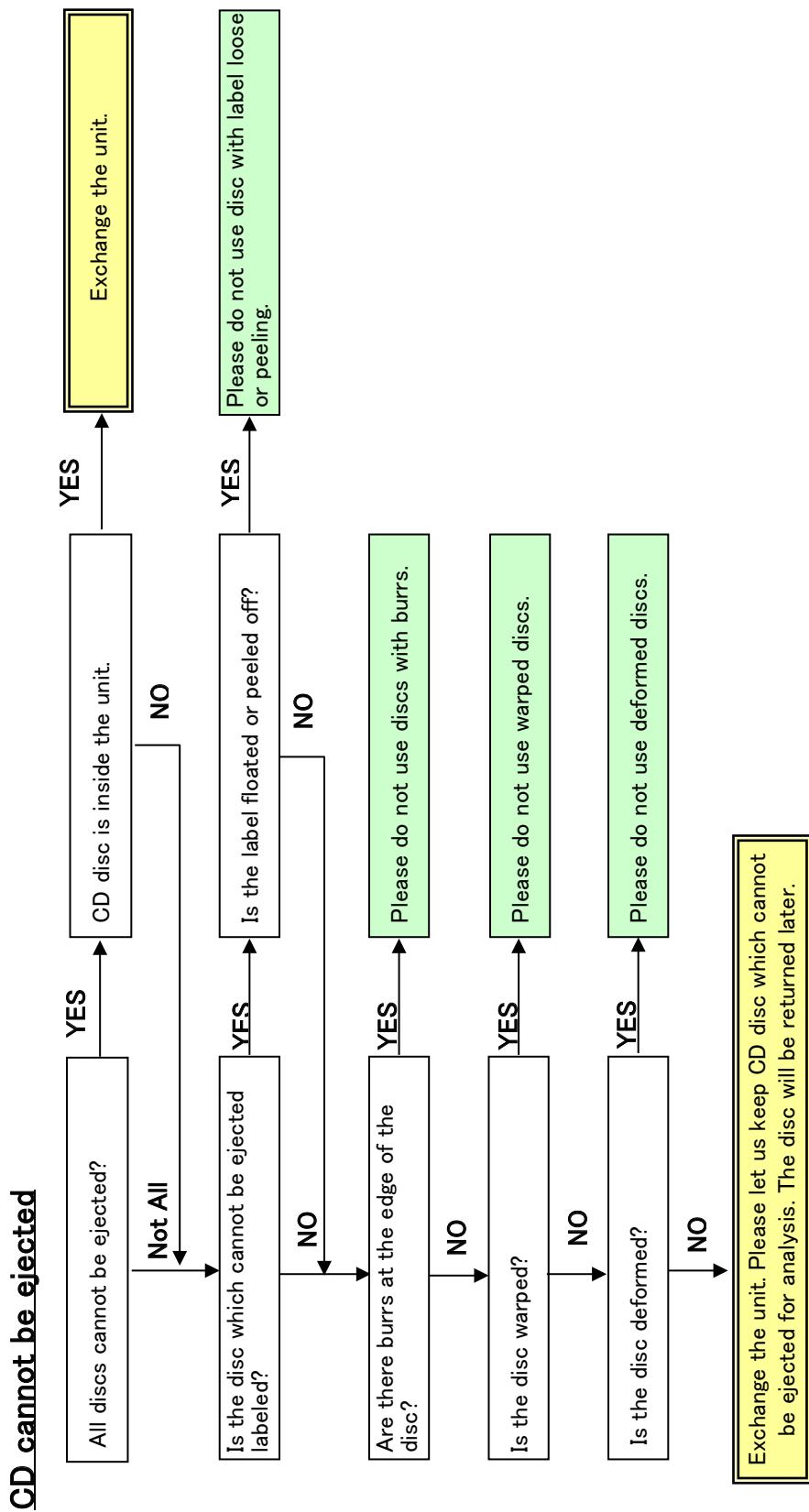
## CD cannot be inserted



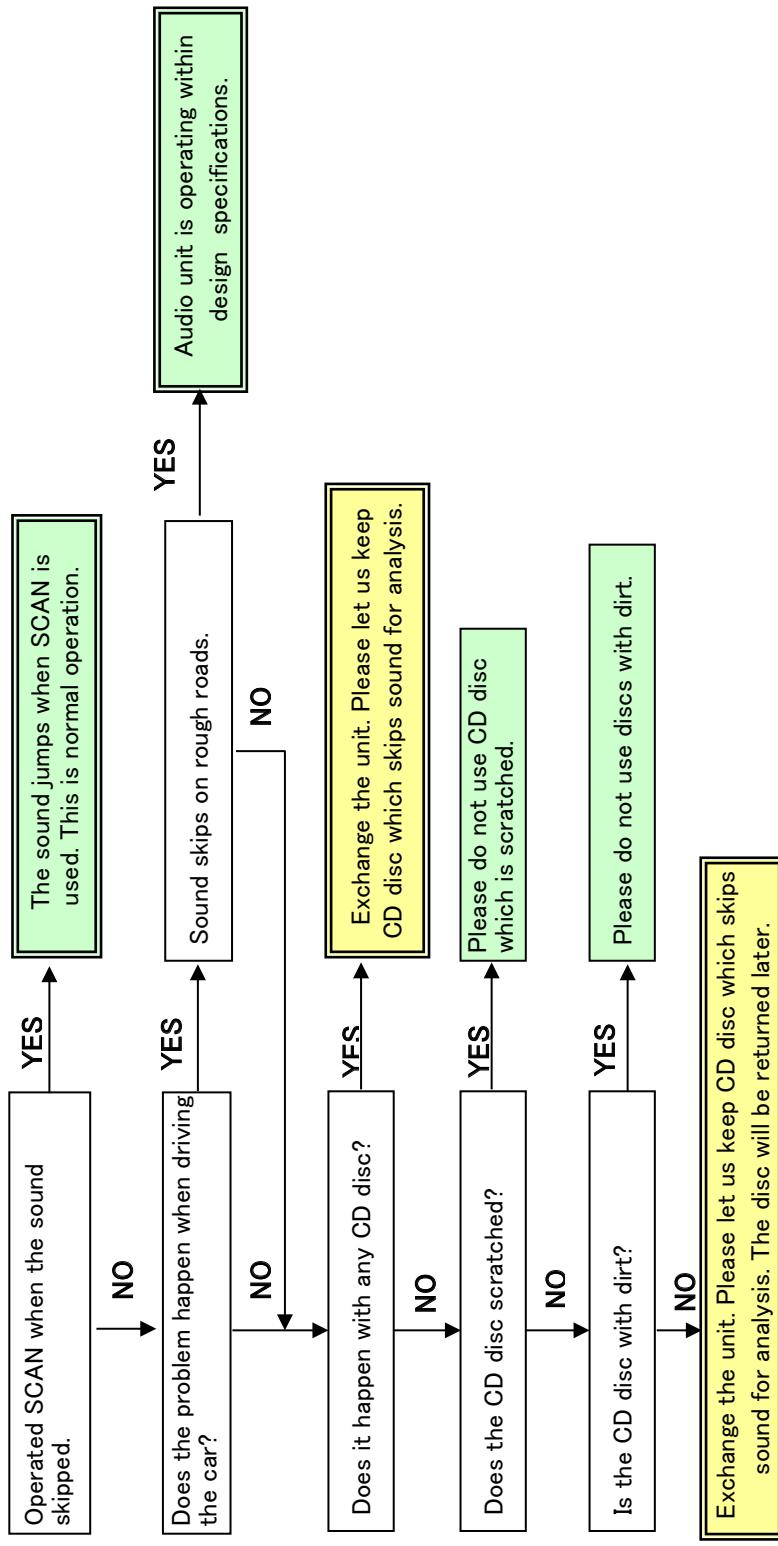
## CD does not play, "READING" / "CHECK DISC"



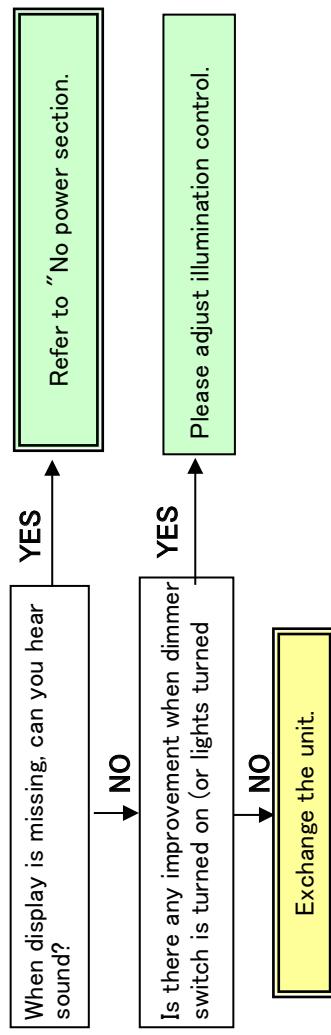


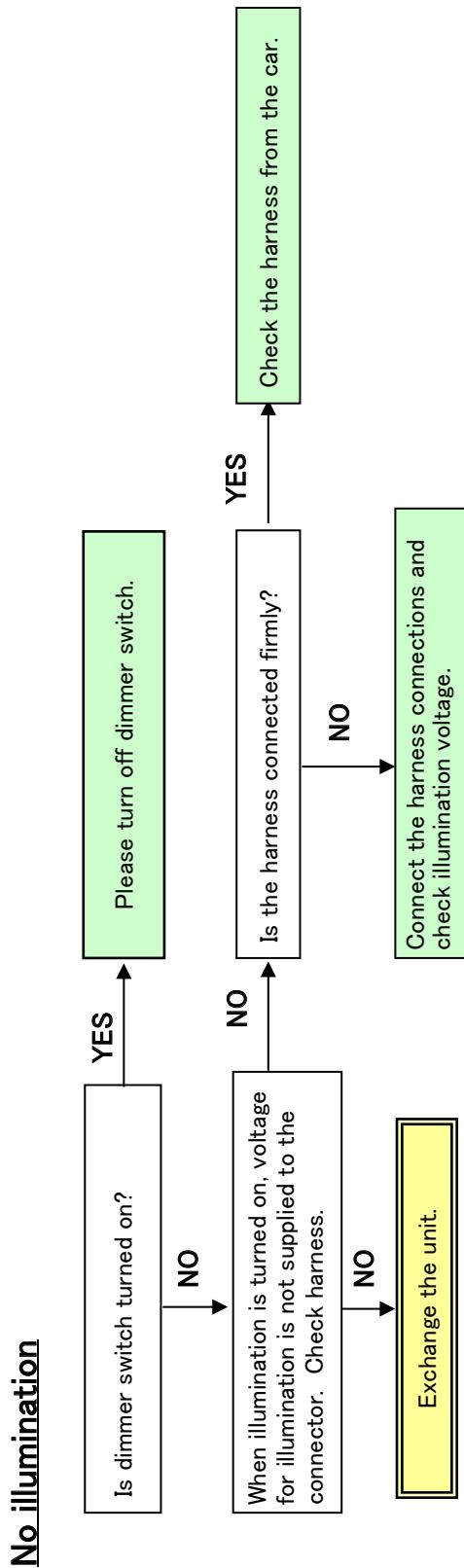


## Skipping sound



### **No display or Segment(s) drop out**





### Others / General issues

