



Emerging Issue Update

10/25/2017

Subject: Light Bar Control Unit Software Updates

Models Affected: XCR, XCM, XCP, XCR, XCS

Model Year(s): 2016, 2017

FCCC is aware of the issues associated with our dash mounted information center, commonly referred to as our light bar. These issues are related to software defects in the light bar from our supplier. Field updates are now available with Field Service Campaign SF543A software update.

One of the issues associated with the light bar is erratic generator hours. It should be noted that the generator hours are always stored on the actual generator. The software update will not correct the generator hours on the light bar display, but the hour meter will count time as intended going forward.

Another issue associated with the light bar is erratic odometer function. It should be noted that the coach mileage is always stored on the engine control module. The software update will access this information and display the correct coach mileage from the engine ECM.

Other issues that will be corrected with this software update are flickering lights in the light bar, ABS lamp popping up at key off, Engine trip data drop out, loss of temp sensor and random faults.

This e-mail does not serve as a substitute for our stated warranty policy. However, FCCC has identified specific faults in the light bar and this Field Service Campaign will be provided under warranty. Customers who have experienced any of these issues can contact our customer service group at 1800-FTL-Help (385-4357) now.