

JTB00619NAS1

TECHNICAL BULLETIN

23 MAR 2018



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION**SECTION:**

501-14: Handles, Locks, Latches and Entry Systems

SUBJECT/CONCERN:

Hood Open Warning Displayed On The Instrument Cluster

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
E-PACE (X540)	2018 Onwards	Z00213 Onwards	Graz (Austria)
F-PACE (X761)	2018	045068-099996	Solihull
F-PACE (X761)	2017	488002-499998	Solihull

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
F-PACE (X761)	2017-2018	880002-899997	Solihull
F-PACE (X761)	2018 Onwards	240000 Onwards	Solihull
XE (X760)	2017	921222-995971	Solihull
XE (X760)	2017 Onwards	P10168 Onwards	Castle Bromwich
XF (X260)	2017 Onwards	Y00124 Onwards	Castle Bromwich
XF (X250)	2009-2014	R00019-U06496	Castle Bromwich
XJ Range (X351)	2016 Onwards	V90866 Onwards	Castle Bromwich

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

The 'Hood open' warning message may be displayed on the Instrument Cluster (IC) and/or the security system status indicator gives an audible warning to indicate that the hood is not latched correctly when the hood has been correctly latched.

CAUSE:

This may be caused by water ingress into the hood latch microswitch.

ACTION:

Should a customer express this concern, follow the Workshop Procedure below.

PARTS:

PART NUMBER	DESCRIPTION	QUANTITY
JDE36371	Hood Latch - E-PACE (X540), F-PACE (X761), XE (X760), XF (X260)	1
C2Z31963	Hood Latch - XF (X250)	1

PART NUMBER	DESCRIPTION	QUANTITY
C2D43889	Hood Latch - XJ (X351)	1

WARRANTY:**NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to JLR claims submission system to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Hood Latch - Renew - E-PACE (X540)	76.16.25	1.1	28	JDE36371
Hood Latch - Renew - F-PACE (X761), XE (X760), XF (X250, X260)	76.16.25	0.1	28	JDE36371
Hood Latch - Renew - XJ (X351)	76.16.43	0.8	28	C2D43889

NOTE:

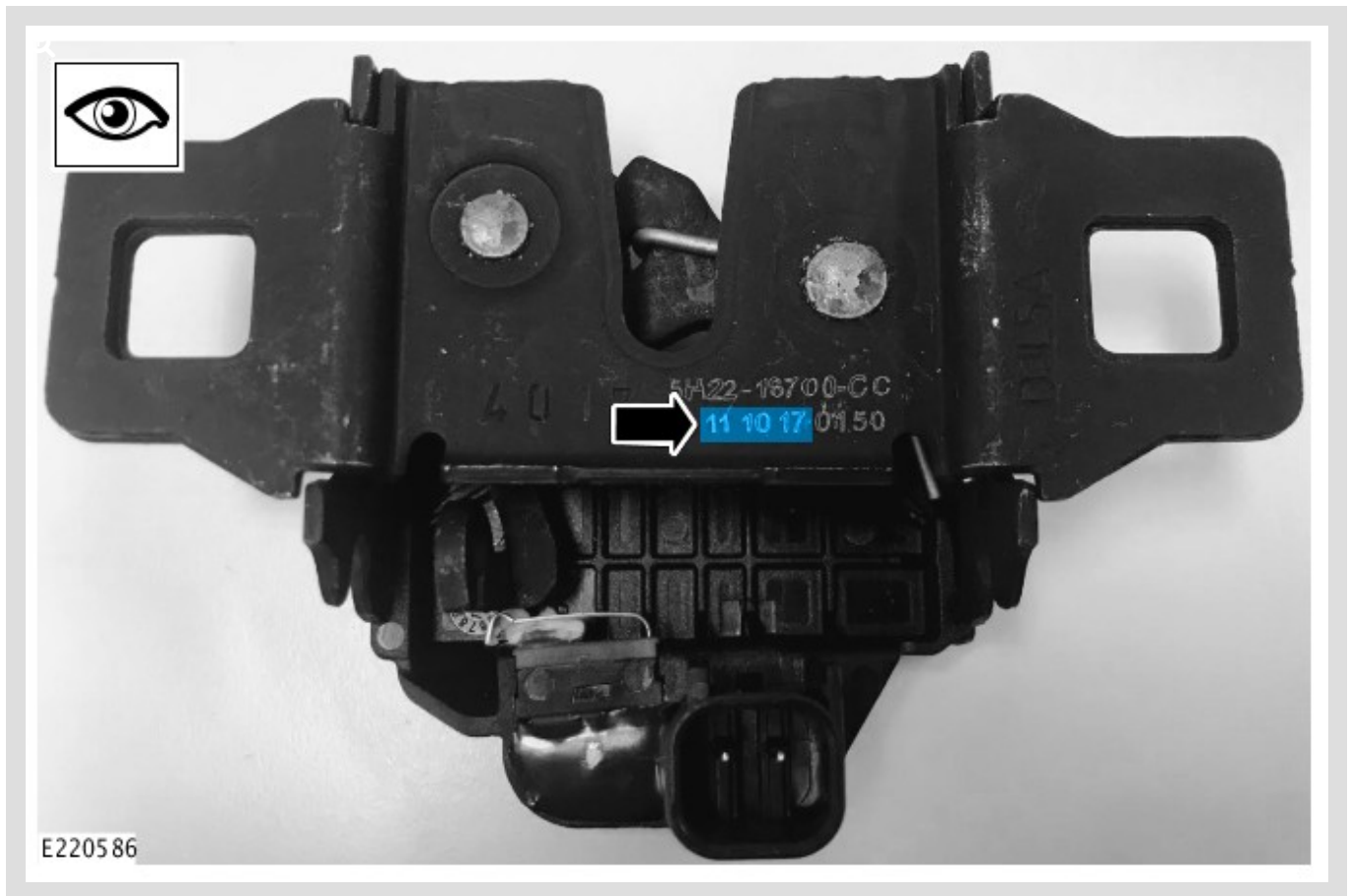
Normal Warranty procedures apply.

SERVICE INFORMATION:

1

NOTE:

Date shown: 11/10/17 (11 October 2017).



The date code (DD/MM/YY) of the new hood latch must be **23/11/2017 (23 November 2017)** or later.

WORKSHOP PROCEDURE:

- 1 Replace the hood latch (see TOPIx Workshop Manual section 501-14: Handles, Locks, Latches and Entry Systems - Removal and installation - Hood Latch).