

<b>Reference</b>	SSM73824
<b>Models</b>	E-PACE / X540 F-PACE / X761 F-TYPE / X152 XE / X760 XF / X250 XF / X260 XJ / X351
<b>Title</b>	ECO Stop Start Concerns Incorrect Diagnosis of Primary Battery
<b>Category</b>	Electrical
<b>Last modified</b>	27-Mar-2018 00:00:00
<b>Symptom</b>	203000 Basic Electrical
<b>Content</b>	<p><b>Concern:</b> Customers report the ECO Stop/Start is not working. Retailers are testing the primary battery using the Midtronics EXP-1080 tester which is reporting the battery is serviceable. The vehicle then returns with the same Customer concern of ECO Stop/Start inoperative. If a Midtronics GRX-3080 is used, the primary battery fails the test. Replacement of the primary battery resolves the concern.</p> <p><b>Action:</b> When completing Primary battery diagnosis for Eco Stop concerns, it is recommended to use the Midtronics GRX-3080 battery tester. JLR are currently investigating a hand held battery tester to replace the Midtronics EXP-1080. The Midtronics EXP-1080 can be used for PDI and battery checks.</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>